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# Release Notes ShareCare 8.11.1 August 23, 2018

## Introduction

ShareCare Service Pack 8.11.1 contains a critical bug fix.

## SaaS Customers

Echo support will contact you to determine the best time to install this service pack.

## **Self-Hosted Customers**

Do not install this service pack until version 8.11.0 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the service pack is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail <u>Support@echoman.com</u>.

## Bug fix in this release:

• .SC-111 Utilization Control screen ignores user group permission levels