

ShareCare Version 8.12.10 is now available!

INTRODUCTION

ShareCare Version 8.12.10 contains bug fixes and enhancements.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.12.9 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail support@echoman.com.

BUG FIXES

Ticket #	Description
SC-324	CSI – add record reference number to a deleted service record – The record reference number was missing from deleted service records, so we have added record_reference_number to a Delete CSI service record. When record_type = 'S' and transaction_code = 'D', the record_reference_number will be added to the record. It is composed of the consumer_service_id with leading zeros.
SC-358	835 Processing Issue – An SMA adjustment would cause an error when importing an 835. Fixed bug in the ParseImport835.java on insert to reconciliation table. To complete this fix, a change to the directory name holding ANSI class files must be made. On the ShareCare server, shut down the ColdFusion service. Browse to Z:\Cfm\WEB-INF\classes\com\echoman\util. In that directory is a subdirectory named ANSI. Change this directory name so that it is in all lower-case, from ANSI to ansi. Restart the ColdFusion server to complete the change.

ENHANCEMENTS

Ticket #	Description
SC-319	Rebill by PCCN – This feature allows for a large rebill by PCCN numbers which are input by an external file containing PCCNs and Consumer Service IDs. The user will then be able to select individual or all records for either ‘Rebill’ or ‘Refund’ like in the existing Rebill Services screen. Instructions below.
SC-352	Add Bill Format Options to report minutes or units – As counties expand payors, the option to change the bill format to choose to report Units, Minutes or force to 1 Unit has been made available. If the option is set to Units, the 837 will report number_of_units from the consumer_service table and if set to minutes, it will report elapsed_time.
SC-366	Add Clear Filter Button to Rebill screen – A button has been added to clear all filters on the Rebill Services screen.

Rebill by PCCN

The format for a PCCN file is one line for each PCCN/Consumer Service ID combo separated by a comma.

The PCCN is the first value, the consumer service id is the second value. Blank lines are ignored.

When a file is selected the values are stored temporarily in a table called **PCCNLookup**.

Possible File Errors:

1. If a line does not contain two values separated by a comma it will be marked in the **PCCNLookup** table as “**Invalid PCCN:** “ followed by the text that occupies that line of the document.
2. If the line has two values separated by a comma but the combination does not match a service in ShareCare, it will be marked in the PCCNLookup table as “**PCCN/Consumer Service ID Combo not found:** “ followed by the text that occupies that line of the document.

A new edit has been added to the Rebill Services Screen to load a PCCN file called “Select PCCN File”. You can browse to the text file on your local PC, which would contain the PCCN/Consumer Service ID Combo.

Main Menu

Access Reports Billing BSR Billing Run Bill Run Admin Batch Bill Print 277CA Bill Print Admin Retroactive Billing Guarantor Write-off Unbilled Invoices Rebill Services FSMC Write-off

Lookup

Billed Service Lookup

Last Name	<input type="text"/>	Consumer ID	<input type="text"/>
Guarantor Last Name	<input type="text"/>	Guarantor ID	<input type="text"/>
Payor Plan Name	<input type="text"/>	Payor Plan ID	<input type="text"/>
Facility Name	<input type="text"/>	Facility ID	<input type="text"/>
Bill Print Run Name	<input type="text"/>	Bill Print Run ID	<input type="text"/>
Invoice Number	<input type="text"/>	Invoice Date	<input type="text"/>
Service Begin Date	<input type="text"/>	Service End Date	<input type="text"/>
Insured ID Number	<input type="text"/>	<input type="checkbox"/> Show Denied 835 Payments	
Select PCCN File	<input type="text"/> <input type="button" value="Browse..."/>		

Once a file is selected it is processed and the number of valid PCCNs is displayed below the edit.

Main Menu

Access Reports Billing BSR Billing Run Bill Run Admin Batch Bill Print 277CA Bill Print Admin Retroactive Billing Guarantor Write-off Unbilled Invoices Rebill Services FSMC Write-off

* Lookup *

Billed Service Lookup

Last Name	<input type="text"/>	Consumer ID	<input type="text"/>
Guarantor Last Name	<input type="text"/>	Guarantor ID	<input type="text"/>
Payor Plan Name	<input type="text"/>	Payor Plan ID	<input type="text"/>
Facility Name	<input type="text"/>	Facility ID	<input type="text"/>
Bill Print Run Name	<input type="text"/>	Bill Print Run ID	<input type="text"/>
Invoice Number	<input type="text"/>	Invoice Date	<input type="text"/>
Service Begin Date	<input type="text"/>	Service End Date	<input type="text"/>
Insured ID Number	<input type="text"/>	<input type="checkbox"/> Show Denied 835 Payments	
Select PCCN File	Z:\build\pccns.txt <input type="button" value="Browse..."/>		

Valid PCCNs: 70

If there are invalid entries in the file, then the number of invalid combinations is listed:

Main Menu

- Access
- Access Reports
- Clinical
- Clinical Reports
- Fiscal
- Billing
- Billing Notes
- Receivables
- Pay Provider
- GL Posting
- Fiscal Setup
- Contracts
- Service Provider
- Fiscal Objects
- Payor
- MCO Provider
- Claim Processing
- Provider Contracts
- Fiscal Reports
- Administration
- Admin Reports
- Implementation
- Custom Reports

Billing
BSR
Billing Run
Bill Run Admin
Batch Bill Print
277CA
Bill Print Admin
Retroactive Billing
Guarantor Write-off
Unbilled Invoices
Rebill Services
FSMC Writ

* Lookup *

Billed Service Lookup

Last Name	<input type="text"/>	Consumer ID	<input type="text"/>
Guarantor Last Name	<input type="text"/>	Guarantor ID	<input type="text"/>
Payor Plan Name	<input type="text"/>	Payor Plan ID	<input type="text"/>
Facility Name	<input type="text"/>	Facility ID	<input type="text"/>
Bill Print Run Name	<input type="text"/>	Bill Print Run ID	<input type="text"/>
Invoice Number	<input type="text"/>	Invoice Date	<input type="text"/>
Service Begin Date	<input type="text"/>	Service End Date	<input type="text"/>
Insured ID Number	<input type="text"/>	<input type="checkbox"/> Show Denied 835 Payments	
Select PCCN File	Z:\build\pccns\222222.txt <input type="button" value="Browse..."/>		

Valid PCCNs: 3 Invalid PCCNs: 2

If there are invalid entries, the table PCCNLookup has a description field that describes what error caused the problem. If the PCCN is valid the description field states “Valid PCCN”.

Clicking the Search button will search for services that have those PCCNs.