

ShareCare Version 8.12.3 is now available!

INTRODUCTION

ShareCare Version 8.12.3 contains enhancements, bug fixes and county specific customizations.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.12.2 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail support@echoman.com.

BUG FIXES

Ticket #	Description
SC-106	CalOMS profile not ignoring archived flag for Highest Grade Completed – This has been corrected so that if there is an archived flag, the data will be ignored.
SC-118	UMDAP is rounding incorrectly – When you viewed the UMDAP Worksheet, you would see different amounts entered, and the annual UMDAP amount at the bottom would be different from the UMDAP amount/ATP reflected on the main screen under the UMDAP Worksheet flag (before you click 'Update' to view the worksheet). This has been corrected so UMDAP calculations in ShareCare would line up with the UMDAP Calculation Chart. In some cases, the ShareCare calculation was lower than the UMDAP Chart calculation.
SC-159	Discrepancy on Service Summary Report in ShareCare (61694) – The summary report was not displaying the service code correctly, even though both the detail report and summary report showed service code data. This has been corrected to report the service code correctly.

SC-160	MCO ProvOrg Tax ID needs to go into Facility table. – The HIPAA 837 expects the tax ID to be in the Facility table, so in the case of MCOs, the MCO ProvOrg insert needed to be altered to also bring the taxnum value over to the Facility.tax_id.
SC-161	CalOMS profile screen doesn't display Race – The CalOMS screen has been corrected, so that the latest change to the field will be reported as any changes were not being reported, only the initial entry was being reported.
SC-163	MMEF Eligibility failure - "No current row in ResultSet – MMEF Eligibility wasn't checking if retrieval of BASE data relating to matches actually existed. As this is an active system, base records could change before the eligibility upload actually ran, so this check was put into place.
SC-172	CSI report locks up -- need to add no lock – CSI report was locking up with deadlocks both in test and production runs. We added WITH (NO LOCK) to the queries to prevent the deadlocks and to improve the run time of the reports.
SC-178	CalOMS profile not using the newest value for Highest Grade Completed – If a Consumer had an Education status reflected on the CalOMS and then a new status was added to the consumer Education screen, the Highest Grade Completed value would remain College Senior. This has been corrected so that the Highest Grade Completed on the CalOMS profile will reflect the correct value when updated.
SC-180	ShareCare vulnerability - Cross Script – During a ShareCare error, it was possible to pass a piece of JavaScript as the Referrer URL and this JavaScript could be executed when the error displayed. The referrer was converted so that it would be HTML safe (i.e. < > into < >).
SC-184	Payor Bill Format Override is not working – For claims with multiple payors in a single 837, the decision about which format to use is made before the variable that controls it is loaded. The format override now works correctly as the variable used to make the decision about which format to use is now loaded before that decision is made.
SC-187	<p>Able to view reports for unauthorized program -- Reports did not have filtering for Facility/Program. We have started to put filtering on the reports and the following reports have had filtering added in this version:</p> <ul style="list-style-type: none"> Service_Activity Report Payor_Transaction Report Admission_Report Authorizations Report Services_Without_Progress_Notes Report Unauthorized_Services Report Diagnostic_Mix_Facility Report Caseload_Report Episode_Report Aging_Report Co-Occurring_Services Report

	<p>Ledger_Card_Report Report Daily_Transaction Report Payor_Payment_Allocation Report Service_Provider_Directory Report Service_Provider_Activity Report</p> <p>For the above reports, users will only be able to produce reports for the Facility/Program they have permission to view.</p>
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ENHANCEMENTS

<p>SC-165</p>	<p>Hide Medi-Cal Payor Plans based on User System of Care – On the Consumer Payor Add Screen, a filtered user can only choose a System of Care they have access to in the lookup. On the Payor Plan Screen, a user, filtered or not, can choose MH, ADP, MCO or MH & MCO.</p>
<p>SC-170</p>	<p>Add options Unknown and Not Reported as options to CSI report for Substance Abuse field -- - The value, 'U' (unknown), is reported in the 'substance abuse' field (S-37) when neither of the 'Yes' or 'No' radio buttons are selected under the screen Diagnosis > Information flag. When 'U' is reported in S-37, for services dated after 10/1/2015, the 'substance abuse/dependence diagnosis' field (S-38) is hard-coded to report '9999999'. This is correct. Rather than leaving 'Yes' or 'No' unselected to code 'U' (unknown) on the CSI report, an enhancement was requested to add the radio buttons for 'U' (unknown) and 'Z' (not reported) on the Diagnosis > Information flag.</p> <p>The CSI rules are as follows, according to Technical Supplement F - Tip Three, revised 4/25/2016:</p> <p>--If 'U' (unknown) is entered in S-37, then S-38 field should be hard-coded to 9999999 (unknown/deferred).</p> <p>--If 'Z' (not reported) is entered in S-37, then S-38 field should be hard-coded to 0000000 (no diagnosis).</p>

COUNTY SPECIFIC CUSTOMIZATIONS

SC-142	Added latest CSI changes -- Please see the documentation on this module. The CSI Timeliness Module is a customized module and can only be activated by Echo staff.
SC-166	Pre-consumer-Consumer Visibility regardless of System of Care – Please see the documentation on this module. This is a module that can only be activated by Echo staff.
SC-210	Utilization Control Module Customization -- Utilization Control not checking for archived Facility/Program -- Authorization_UC_FacPrg records were being returned on the screens for admissions that have been archived. The UC Module now checks for archived Facility/Programs.