

ShareCare Version 8.12.6 is now available!

INTRODUCTION

ShareCare Version 8.12.6 contains bug fixes and enhancements, both for the core software and for county specific customizations.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.12.5 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail support@echobh.com.

BUG FIXES

Ticket #	Description
SC-230	BillPrint837 - Error generated by bad field reference. A validation was pointing to the insured address instead of the consumer address and would generate an error for the consumer address when the insured address has a bad zip code. The validation now points at the consumer address for the check.
SC-248	Error on Service Activity Report when selecting Provider Type – This was due to duplicate Primary Service Provider categories. The duplicate has been removed.
SC-249	ADP MCL CLM failure when ST/SE transactions exceed SQL variable length of 2500 – This was caused by a recreate/void when a transaction payor record existed. If a transaction cannot be found, the claim line will be skipped. In addition, this was due to an extremely large claim that exceeded the ST/SE header information, so now only the last ST/SE information is kept in submission reconciliation in order to address this issue with large claims.
SC-254	Guarantor Statement Tables – The current_min_due field was not populating correctly and would appear with a null value. This has been corrected to reflect the correct value.
SC-256	Hyperlink on group service entry for group name hangs in "processing" – The hyperlink on group service was fixed, so that it would filter correctly and would not hang when activated.

ENHANCEMENTS

Ticket #	Description
SC-250	CSI screen needs filtering to allow better management of a high volume of errors – Selection criteria has been added to the CSI error screen.
SC-251	CalOMS screen needs filtering to allow better management of a high volume of errors – Selection criteria has been added to the CSI error screen.
SC-252	Export functionality for CSI error report – A save file button has been added to the error report to allow external text file export.
SC-253	Export functionality for CalOMS error report -- A save file button has been added to the error report to allow external text file export.
SC-255	Add Filters to Job Review Screen – Filters were added to Receivables > Electronic Payments > Job Review Screen to allow users to filter down large jobs and prevent time out issues.
SC-262	Add a way to save state report error export file to local drive – State reports error file could only be saved to the Z drive. We have added functionality to save locally for users who may not have access to the Z drive.

COUNTY SPECIFIC CUSTOMIZATIONS – BUG FIXES AND ENHANCEMENTS

Ticket #	Description
SC-234	837I -- S/D2 'Insurance Type Code' in segment 2320, element SBR05 should not be reported – The 837I was modified to not report the Insurance Type Code '47' for the secondary Medicare payor, Medicare Part A Blue Cross Secondary.
SC-240	Admissions for ShareCare/Epic interface -- Open any Screening record regardless of System of Care or Facility/Program restriction – The screening record has been opened up to allow for admissions.
SC-272	Utilization Control Module -- Cannot enter Admissions when previously deleted facility/programs exist – This issue has been fixed to allow admissions regardless of the existence of previously deleted facility/programs.