

ShareCare Version 8.12.8 is now available!

INTRODUCTION

ShareCare Version 8.12.8 contains bug fixes and enhancements.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.12.7 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail support@echoman.com.

BUG FIXES

Ticket #	Description
SC-277	Hard coded '1' unit on 837 for Medicare does not work for other insurance (CASE:63742) – the Units Billed in the SV1 segment of the HIPAA 837 Professional now reflect the actual units from the Service Entry screen that is required for insurances other than Medicare.

COUNTRY SPECIFIC CUSTOMIZATIONS – BUG FIXES AND ENHANCEMENTS

Ticket #	Description
SC-112	Change bill format type for Medicare Part A (CASE:57723) – This is a change required for Medicare Part A 837i claims. The agency is moving from the UB04 format to the 837i for Medicare Part A and a change was needed to Procedure Type 1 where it is a Revenue Code. Medicare Part A claims require only the Revenue Code to be sent, not the HCPCS code.
SC-317	Receivable screen enhancement for invoice lookup (CASE:64063) – The receivable invoice lookup would often return large numbers of records, particularly when a Consumer had a long history. Additional lookup parameters were added so that a user may target specific records. The four additional lookup parameters are the following: Service Begin Date, Service End Date, Facility, Program