

ShareCare Version 8.12.9 is now available!

INTRODUCTION

ShareCare Version 8.12.9 contains bug fixes and an enhancement.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.12.8 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail support@echoman.com.

BUG FIXES

Ticket #	Description
SC-135	Secondary Providers causing issues with Service Entry – A SQL error was corrected where when entering a small mixed batch of services in Service Entry with and without secondary providers, SC would throw a SQL error. This happened when the first service in the batch had no secondary provider, but other services did.
SC-233	Authorization in Deny or Pending status apply to consumer_service regardless of status – When you add an authorization for a consumer and add a facility and program to an authorization and Deny that authorization and enter a service for the same facility program and a service code that requires authorization and then run the BSR, the service is billable.
SC-236	Can see MHS Payor Plan on Consumer Summary when logged in as ADP User – A consumer with both Medi-Cal MHS and Medi-Cal AOD payor plans has one of the plans hidden on the consumer (depending on which System of Care you are logged in with), but it is not hidden when you go to the Consumer > Summary Tab. This was fixed to hide the appropriate payor plan on the Consumer > Summary Tab as well.
SC-279	ShareCare Error when converting pre-consumer to consumer – Corrected an error where on the Consumer in Screening, you click update and say yes to create a new consumer and hit update again, ShareCare may bring up possible false duplicates and if you click on one of the duplicates, you get an error.

SC-329	BP837 Missed Revenue code in alternate PC retrieval – Corrected an issue where BP837I claim lines were not retrieving revenue codes correctly.
SC-332	BPSD2 elapsed time ignores co-staff time – Corrected an issue where BPSD2 elapsed time ignores co-staff time. This issue affected the convert factor check in SC-331 as well as the elapsed times in the CSV output.

ENHANCEMENTS

Ticket #	Description
SC-331	BPSD2 – Check for CA crosswalk fractional conversion not used on elapsed minutes – Between all of the service code configurations and the CA_MEDICAL_CROSSWALK, it is possible to apply a fractional per minute conversion from the crosswalk to units rather than elapsed minutes. We have added a check to make sure these fractional (0.06667) only get applied to elapsed minutes. If the condition is encountered, then the service will be flagged as a warning and documented in the BPSR.