ShareCare Version 8.13.1 is now available!

INTRODUCTION

ShareCare Version 8.12.16 contains bug fixes and enhancements.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.13.0 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.
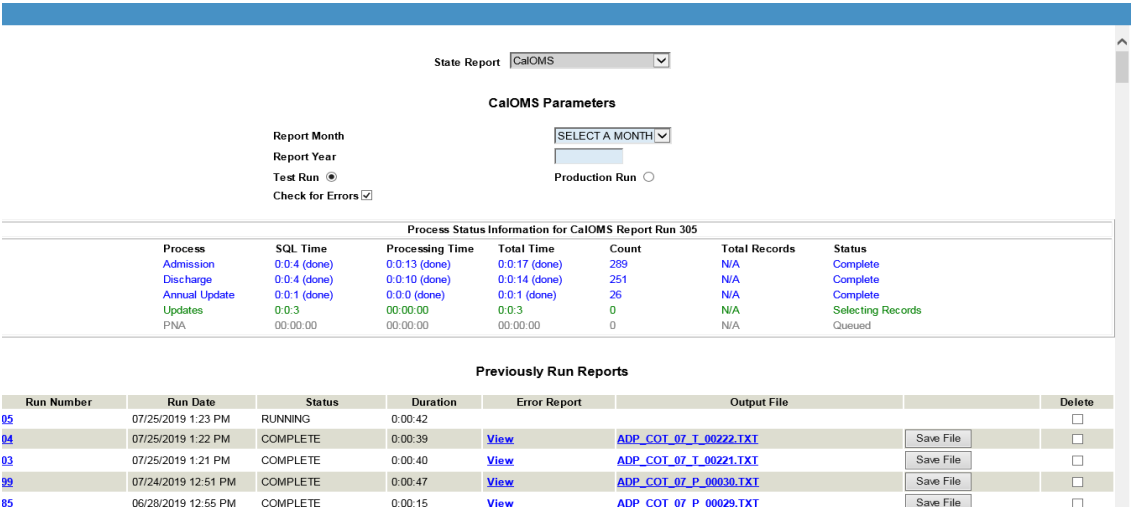
If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail support@echoman.com.

BUG FIXES

Ticket #	Description
SC-531	**Group Service Entry does not warn when elapsed time exceeds max elapsed time of service** – When entering a group service with an elapsed time of 300 minutes and a service code 355 that had a max elapsed time of 240 minutes the user received no warning that the elapsed time must be no more than 240 minutes. – Fixed so it now warns user when elapsed time is more than the service codes maximum elapsed time (Case:68037 – Contra Costa)
SC-550	**COLDFUSION2018 - Rename lookup property "Function" to "onAfterLookup" -** ShareCare Lookups used a property called "**function**" that lets you call a function after a selection is made on the lookup. In ColdFusion 2018 this was causing issues with all lookups. The property was renamed to **onAfterLookup** to be compatible with ColdFusion 2018 and also backwards compatible with ColdFusion 10.
SC-554	**ParseImport835 needs to enforce 835 adjudication cross footing -** 835 adjudications require that Service Charge = Payment + Adjustment. Failure to balance is a fatal condition for the entire 835. – Fixed to not allow an unbalanced 835's to be imported**.**
SC-556	**CSI Fails with Java error-** When a CSI report was it was throwing a SEVERE: Servlet.service() for servlet [jsp] in context with path [] threw exception [java.lang.NullPointerException] with root cause java.lang.NullPointerException error – Fixed so CSI no longer throws this error (Case:68525 – Lassen)

SC-561	**BillPrintShortDoyle - only use original claim date for rebills and repays -** A customer was not getting delay reason codes for claim lines that should have been old enough to have them. Research found that although these were original claims, they had in fact been claimed before and this was a result of some cleanup they had done earlier. – Fixed (Case:68390 – San Joaquin)
SC-567	**Admission update fails –** When attempting to update the primary physician on an admission when you clicked Update, you got an error saying you had overlapping admissions to another non-24 hour facility. – This has been fixed so you now can update admissions. (Case:68520 – Lassen) (Case:68551 – Santa Barbara)

ENHANCEMENTS

Ticket #	Description
SC-551	**Enhancement to State Repot Logging:** This adds a new grid display while a state report is running that shows each section of the reporting with counts and times for the selecting of data and for the processing. Each section always selects all records and then processes them. The total number of records is all the records processed which includes error records. The section currently running is displayed in green, completed sections are blue, and queued sections are grey. The times and counts apply to each section. This is an example of the Caloms Running. 1. Admisison, Discharge, and Annual Update have completed. 2. The "Updates" section is running and it's been selecting records for 3 seconds. 3. The PNA Section is next. This is an example of the CSI Running. 1. Consumer has completed. 2. The Services are running and selected records in 43 seconds and has currently processedd

31600 of 98544 records in 1:23:53.
3. Key Change, Periodic, and Assessment are queued and waiting.

	State Report	CSI	

CSI Parameters

Report Month	SELECT A MONTH
Report Year	
Test Run ⦿	Production Run ○

Process Status Information for CSI Report Run 300

Process	SQL Time	Processing Time	Total Time	Count	Total Records	Status
Consumer	0:0:22 (done)	0:0:15 (done)	0:0:37 (done)	1032	1032	Complete
Service	0:0:43 (done)	1:23:53	1:24:36	31600	98544	Processing
Key Change	00:00:00	00:00:00	00:00:00	0	0	Queued
Periodic	00:00:00	00:00:00	00:00:00	0	0	Queued
Assessment	00:00:00	00:00:00	00:00:00	0	0	Queued

Previously Run Reports

Run Number	Run Date	Status	Duration	Error Report	Output File	Delete
300	07/25/2019 11:26 AM	RUNNING	1:26:02			☐

This information is only displayed when a report is running. But it is stored in the database and you can query the State_Report_Log_View by Run ID like this:
select * from State_Report_Log_View where state_report_control_ID = 100

There is a global option **State Report Log Interval** to set the poll interval for how often the log updates. This defaults to every 100 records.