

ShareCare Version 8.13.3 is now available!

INTRODUCTION

ShareCare Version 8.13.3 contains bug fixes and enhancements.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.13.2 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail support@echoman.com.

BUG FIXES

Ticket #	Description
SC-580	Admission update for inpatient admission fails – When a user was trying to change the physician or discharge an admission the user was getting “You may not have multiple admissions with overlapping date ranges at the same non-24-hour care facility. Conflicting admission #####” even though the admission’s in question had different program ID’s. This has been fixed to allow for admissions to different programs to be updated. (CASE:68665 – Santa Barbara)
SC-582	Admission update for MCO admission fails - When attempting to update the service coordinator on an MCO admission the user would get an error saying “You may not have multiple admissions with overlapping date ranges at the same non-24-hour care facility. Conflicting admission #####”. Both admissions were to the same MCO ProvOrg but did not have overlapping dates. This has been fixed to allow for updates to MCO admissions that do not have overlapping date ranges.

ENHANCEMENTS

Ticket #	Description