

### ShareCare Version 8.13.4 is now available!

#### INTRODUCTION

ShareCare Version 8.13.4 contains bug fixes and enhancements.

#### SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

#### SELF-HOSTED CUSTOMERS

**Do not install this version until 8.13.3 has been installed.**

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail [support@echoman.com](mailto:support@echoman.com).

#### BUG FIXES

Ticket #	Description
<b>SC-589</b>	<p><b>Reports fail with Crystal Error</b>– When running the reports below. After entering required search data and clicking on View Report, user got an error saying, "Failed to retrieve data from the database."</p> <p>Consumer Payor            UMDAP            Consumer Auth History            Length of Stay            ADP 1592            MHSIP Outcome            Exclusion Rules            EOB            MCO Claim Entry</p> <p>Fixed so reports run without error (CASE:68843 – Lassen)</p>
<b>SC-600</b>	<p><b>ADP 1592 Total different than BPR claim amount</b> – The Medi-Cal-ADP1592 was showing a different total than the Batch Bill Print for the same bill print ID. – Fixed so the total on the report matches the total of the claim (CASE:68786 – San Joaquin)</p>

#### ENHANCEMENTS



# Release Notes

ShareCare 8.13.4

October 10, 2019

Ticket #	Description