

SHARECARE RELEASE NOTES

Version 8.15.3

INTRODUCTION

ShareCare version 8.15.3 addresses errors when merging consumers and on the Receivable Screen lookup.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.15.2 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed. If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or email support@echoman.com.

BUG FIXES

Ticket #	Case #	Description
SC-911		The <i>Error Executing Database Query</i> ShareCare Error displayed when performing a lookup on the Receive Payments tab using Service Dates. Now when a Begin Service Date or End Service Date is entered on the lookup, the search executes successfully.
SC-827		When merging consumers, the <i>KEEP_CONSUMER_LOOKUP_ID</i> ShareCare Error displayed preventing the merge from completing. Now users can successfully merge qualified consumers without the error.
SC-947		Work on SC-827 uncovered that the same consumers could be merged over and over until the merge ends by clicking the merge button multiple times. Now once a merge process has been started, the merge button is disabled to prevent the merge process from being kicked off again before it completes the initial request.
SC-948		When a user started a consumer merge, the screen remained static without any indication that anything was happening. Now after starting a consumer merge, a status message indicating that the merge is running displays. Once the merge completes, the message no longer shows.