

ShareCare Version 8.12.1 is now available!

INTRODUCTION

ShareCare Version 8.12.1 contains a bug fix related to the Service Provider – Payor Exceptions functionality.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.12.0 has been installed.

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed.

If you have any questions about this process or about items requiring administration, please contact Echo Technical Support at (510) 238-2727 or e-mail Support@echoman.com.

ENHANCEMENTS IN THIS RELEASE

Ticket #	Description
SC-157	The Service Provider – Payor Exception function prevents services performed by certain Providers from being billed to specified Payors. This function was not preventing the billing of services performed by Providers although they were configured correctly under the Payor Exception screen. The Payor Exception functionality has been fixed in this release.