

SHARECARE RELEASE NOTES

Version 8.15.6

INTRODUCTION

ShareCare version 8.15.6 includes more intuitive screen options and improved performance on the Guarantor Statement screen. A display issue with the Invoice detail screen in Receive Payments was also addressed.

SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

SELF-HOSTED CUSTOMERS

Do not install this version until 8.15.5 has been installed.

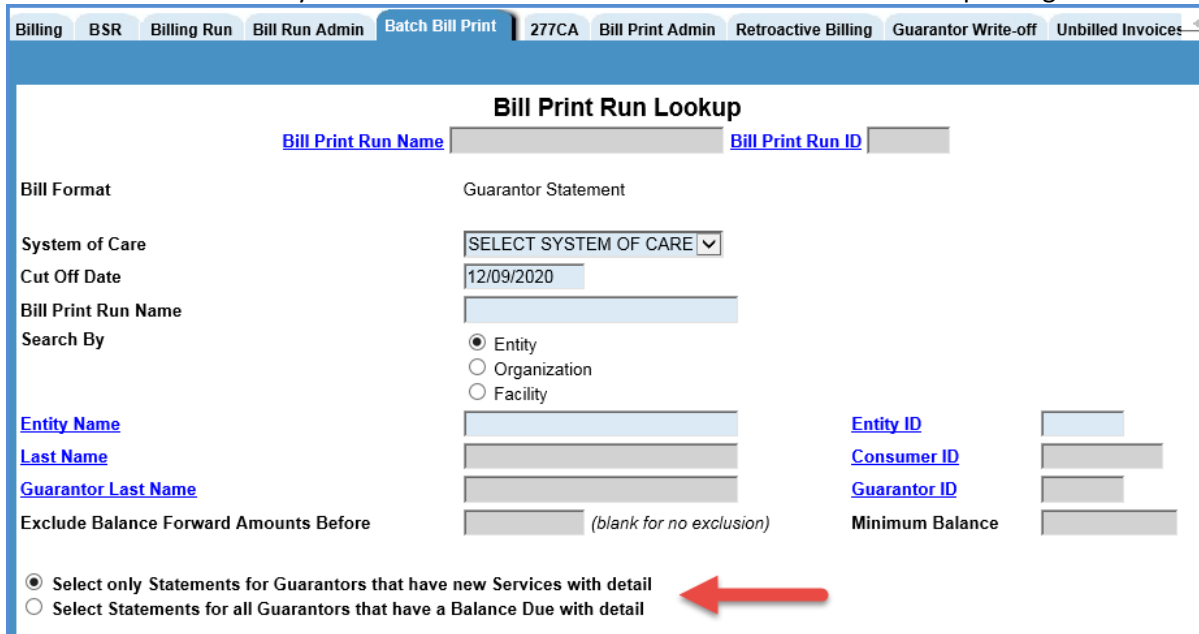
IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed. If you have any questions about this process or items requiring administration, please contact Echo Technical Support at (510) 238-2727 or email support@echoman.com.

IMPROVEMENT

Guarantor Statement, SC-1174

In the *Fiscal > Billing > Batch Bill Print* Guarantor Statement screen, the run option descriptions were updated to provide clarification. Now the button for *Select only Statements for Guarantors that have new Services with detail* **OR** *Select Statements for all Guarantors that have a Balance Due with detail* must be selected. There is no longer a blank or default data state. Any statement with a credit balance is now excluded from printing.



Bill Print Run Lookup

Bill Print Run Name: [] Bill Print Run ID: []

Bill Format: Guarantor Statement

System of Care: [SELECT SYSTEM OF CARE v]

Cut Off Date: 12/09/2020

Bill Print Run Name: []

Search By:

- Entity
- Organization
- Facility

Entity Name: [] Entity ID: []

Last Name: [] Consumer ID: []

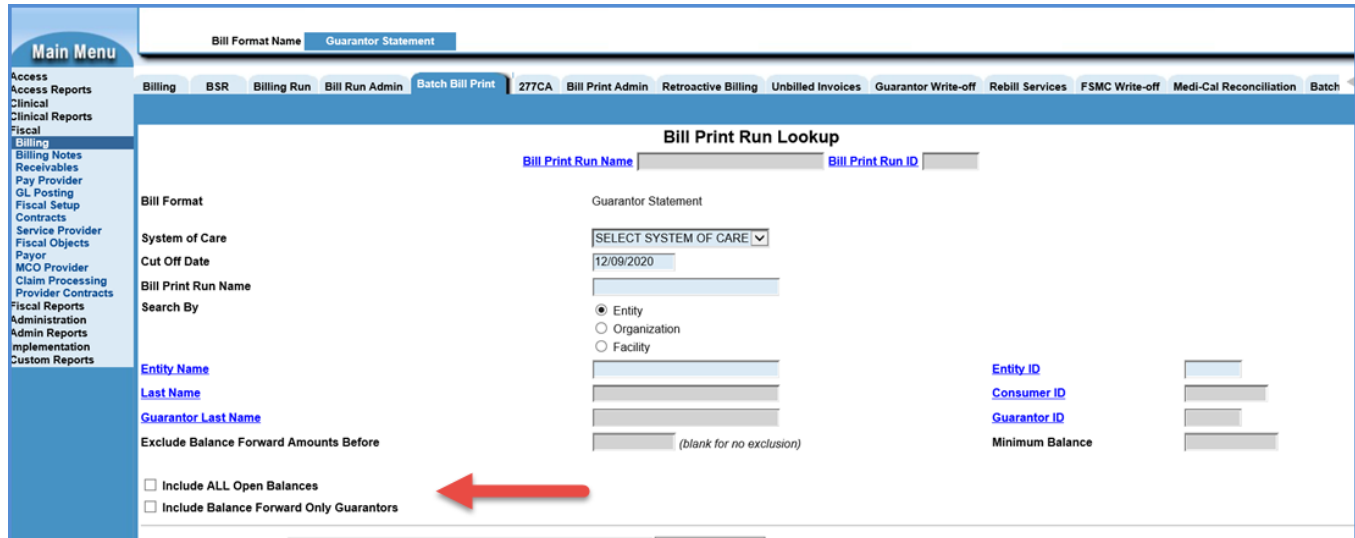
Guarantor Last Name: [] Guarantor ID: []

Exclude Balance Forward Amounts Before: [] (blank for no exclusion) Minimum Balance: []

Select only Statements for Guarantors that have new Services with detail

Select Statements for all Guarantors that have a Balance Due with detail

Previously the options were *Include ALL Open Balances* and *Include Balance Forward Only Guarantors*. Users could leave both boxes unchecked and the data included was consider the default data.



The screenshot shows the 'Bill Print Run Lookup' interface. On the left is a 'Main Menu' sidebar. The top navigation bar includes 'Billing', 'BSR', 'Billing Run', 'Bill Run Admin', 'Batch Bill Print', '277CA', 'Bill Print Admin', 'Retroactive Billing', 'Unbilled Invoices', 'Guarantor Write-off', 'Rebill Services', 'FSMC Write-off', 'Medi-Cal Reconciliation', and 'Batch'. The main content area is titled 'Bill Print Run Lookup' and contains several input fields and checkboxes. A red arrow points to the 'Include ALL Open Balances' checkbox, which is currently unchecked. Other checkboxes include 'Include Balance Forward Only Guarantors'.

In addition to the screen changes, updates were made to the Guarantor Statement Process to improve report performance.

BUG FIX

Invoice Screen Display Issues, SC-1175

Depending on the SQL Server version used (only SQL 2008 was affected), each transaction linked to a payor caused a duplication of the same payor line header on the *Fiscal > Receivables > Receive Payments > Invoice* detail screen. Now, all the transactions linked to a payor are grouped under one unique payor line header.

Before	After
 <p>The 'Before' screenshot shows an 'Invoice' detail screen with a table of payor transactions. The table has columns for Payor, Charge, Paid, Adjusted, Transaction Date, Receipt Number, EOB Approval Date, Check Number, Type, Reference, and Rejection Code/Exclusion Reason. There are multiple rows for 'Medicare Part B-Noridian [49]', each with its own header row, indicating duplication.</p>	 <p>The 'After' screenshot shows the same 'Invoice' detail screen. The table now shows a single header row for 'Medicare Part B-Noridian [49]' followed by multiple rows of transaction data, indicating that the payor lines are now grouped under a single unique header.</p>