

# SHARECARE RELEASE NOTES

Version 8.15.7

## INTRODUCTION

ShareCare version 8.15.7 includes several improvements and bug fixes related to billing, payments, reporting, and performance.

## SAAS CUSTOMERS

Echo support will contact you to determine the best time to install this version.

## SELF-HOSTED CUSTOMERS

**Do not install this version until 8.15.6 has been installed.**

IT IS HIGHLY RECOMMENDED THAT YOU PERFORM AND VERIFY A FULL DATABASE BACKUP PRIOR TO INSTALLING ANY UPGRADES, ENSURING THAT YOUR DATABASE CAN BE RESTORED IF NEEDED.

Please note that users will be unable to access ShareCare while the version is being installed. If you have any questions about this process or items requiring administration, please contact Echo Technical Support at (510) 238-2727 or email [support@echoman.com](mailto:support@echoman.com).

## IMPROVEMENT

### CSI State Report Performance, SC-1269

Significant performance improvements were made to the CSI State Report with the addition of an index on the *CSIMHSA\_Service\_History* table. The report now processes approximately 10x faster, about 150,000 records per hour compared to 14,000 records per hour without the added index.

### OSHPD Diagnosis, SC-1253

The OSHPD Report now allows Diagnosis codes with more than 5 characters to accommodate values from the new ICD10 codes list. Previously codes were limited to 3-5 characters.

### Guarantor Statement Refinements, SC-1259

The Guarantor Statement process was refined which resulted in increased processing speed.

### Truncate Transaction\_Payment\_Share\_of\_Cost, SC-1261 (76756, MA)

An old table that was no longer in use was removed; the lingering data was causing problems with Share\_of\_Costs.

### Bill Print Control Name Parameter, SC-1262 (61295, MA)

When entering a Batch Bill Print file name with more than 50 characters, the screen cut off everything after the 50<sup>th</sup> character and saved only those first 50 characters in the table. Now the file name can have up to 100 characters.

### Rebill Screen, SC-1263

The rebill screen was showing duplicate payments due to a duplicate invoice structure. Now the Rebill Screen does not show values from different transactions\_IDs.

## BUG FIXES

[CalOMS Missing Records, SC-1254 \(76814, CC\)](#)

An issue was addressed where admissions missing an admission assessment were not included on the CalOMS Error Report. Now the CalOMS Error Report correctly includes the admissions without the admission assessment.

[OSHPD Diagnosis, SC-1253 \(77288, CC\)](#)

The Cost Report Extract was reporting incorrect amount with negative payments. Now the Cost Report Extract reports the correct values.

[Automatic ATP Adjustments, SC-1256 \(76240, MA\)](#)

The automatic FATP was ignoring the previously set manual FATP. **Once the update is applied, the *ApplyRetroATP.sql* script needs to be run.**

[Adjudication Unbalance Message during 835 Processing \(77822, SJ\)](#)

During 835 processing, a non-ShareCare payment was causing an "Adjudication Unbalance" message/abort. Now the balance check is correct even with a non-ShareCare payment.

[837 Uploads: Retry File Move, SC-1258 \(77287, SJ\)](#)

ShareCare could not move an 837 file from the incoming directory to the processed directory, causing an error in the log and "blocking" any further attempt to proceed with that file. Now ShareCare will try 5 times with a 1-second interval to move that file before sending an error to the log.