



SMS APPOINTMENT REMINDERS RELEASE NOTES

VERSION 2.4.1

REQUIRES ECHOVANTAGE VERSION 3.21 OR HIGHER

ENHANCEMENTS

We are pleased to report that two additional columns, Client and Activework, were added to the dbo.SmsLogs table in response to customer requests. This additional information provides the much needed link between the messages sent, the Clients receiving the messages, and the qualifying appointments. These changes also enable more accurate reporting while also simplifying Timeline Depiction creation. The two new columns relate to the following tables and columns in CDT and EV.

In CDT

- The Client column stores the ar.client.uniqueid_c value.
- The ActiveWork column stores the ar.activework.uniqueid_c value.

In EV

- The Client column stores the dbo.Clients.id value.
- The ActiveWork column stores either the dbo.Services.id or dbo.Events.id value for a Single Client Event.
- The ActiveWork column stores the dbo.GroupEventClients.id when the Client is scheduled in a Group Event.

When a Scheduled Reminder is sent to All Clients with a selection for Service Date or Service Date and Staff, both the Client and ActiveWork columns are populated. If a Scheduled Reminder is sent to a specific Client or All Clients without limiting by Service Date or ServiceDate/Staff, then only the Client column is populated.

BUG FIXES

Ticket #	Case #	Description
EV-1567	5234/5288	An issue was reported where some Recurring Reminder jobs would fail to send completely while others on the same day sent without issue. The cause was due to a <i>NULL</i> value the Type of any Phone Number for any Client that was included in the job results. The application was updated to skip these <i>NULL</i> and now the job sends even when a Client in the job has a <i>NULL</i> Phone Type.