



NH CUSTOM BILLING ACORN RELEASE NOTES

NH-CUSTOM-BILLING – VERSION 1.0.18

REQUIRES ECHOVANTAGE VERSION 3.22 OR HIGHER

DOCUMENT HISTORY

Date	Description	Author	Version
01/31/2020	First draft	Kathy Bunker	1
03/04/2021	Updates for addition of NH DOC ON SITE	Heather Sherwood	2

OVERVIEW

Updates were made to the NH Custom Billing Acorn (previously NH Special Bundling) to accommodate *Doc on Site* reporting on the 837P when appropriate. Now one Acorn handles both the Service Processing (NH Billing) and 837P (Doc on Site) type customizations. No changes were made to the existing functionality of the Service Processing customizations in the NH Billing Acorn.

INSTALLING THE ACORN

The *install-nh-special-bundling-1.0.18.RELEASE.sql* script inserts two records in the *dbo.AcornRegistrations* table: *NH Doc On Site* and *NH Billing Acorn*. SaaS hosted customers should send a request via the Support portal to authorize the update.

NH DOC ON SITE

Configuring the Application

1. Attach the Doc On Site Acorn to the appropriate Payer(s) in *Configuration > Services/Payers > Payers > Billing Methods > 837P*.

2. Ensure that the *Report Staff (Loop 2310B)* checkbox is selected. If *Defined Filters* are used, the Service(s) must match on the Defined Filter for the Staff to be reported properly. Do not select the Report Staff Taxonomy checkbox.



- Configure the *Recipient* Component Code values with valid Staff Codes for reporting.
 - Staff Codes display on the Staff header and *Profile* tab in *Configuration > Staff/Users > Staff*.
 - Staff Codes are stored in the StaffCodes column of the dbo.Staff table in the database.

Recipient ✕

Component Label

Recipient _____

Code	Description	Start	End
000	No Doc on Site		
HS1	Dr. Hazel Sanjac		
HW1	Dr. Henry Whitaker		
JE1	Dr. Joseph Emerson		

ADD CODE

 Required for Services

Assumptions

- If the Report Staff checkbox is not selected on the 837P Billing Method configuration, no staff is reported.
- Any Staff that are selected in the component and successfully matched to a valid Staff Code, are reported in the 837P.
- There are no checks to determine that the Staff is active or qualified are performed.
- Any Staff changes (title, names, staff code value) require manual synchronization with the Component values.

Creating Bills

When the Acorn is attached to a Payer in *Payers > Billing Methods > 837P*, the following occurs when creating Bills in *Vantage Point > Fiscal Overview > Unbilled Charges*:

- If the Recipient code value on the Service is a valid Staff Code, that Staff is reported as the Rendering Staff in Loop 2310B. The NPI of this Staff is also reported.
- If the Recipient code value is '000', does not match a Staff code, or is missing, the Staff reported is the Service Staff with the Organization's NPI.

Example

Assume the following two Services took place:

Date	Duration	Client	Service Staff	Service Code	Program	Location	Activity	Attendance	Recipient
02/24/2021	30	RA0000	Heather Sherwood	ADP	ADP	OFF	ADP	KEPT	000
02/24/2021	30	RA0000	Heather Sherwood	ADP	ADP	OFF	ADP	KEPT	HW1

Note that the two Services are identical except for the Recipient code value. When the charges for these two Services are billed,

- The Service with Recipient 000 lists the Service Staff, Heather Sherwood, as the Rendering Staff with the Organization's NPI in loop 2310B.



- The Service with Recipient HW1 lists Henry Whitaker as the Service Staff with his NPI, as entered in his *Staff > Profile* tab, in loop 2310B.
- Both Claims from the 837P file are shown in the example below.

```
ISA*00*.....*00*.....*ZZ*12312345.....*ZZ*MDCD.....*210224*1612*^*00501*000000031*0*P*:
GS*HC*12312345*MDCD*20210224*1612*31*X*005010X222A1
ST*837*0031*005010X222A1
BHT*0019*00*31*20210224*1612*CH
[L.1000A]NM1*41*2*P2P*****46*12312345
[L.1000A]PER*IC*HEATHER.SHERWOOD*TE*6034478600
[L.1000B]NM1*40*2*NH.MEDICAID*****46*MDCD
[L.2000A]HL*1**20*1
[L.2000A!L.2010AA]NM1*85*2*PEER.TO.PEER.BEHAVIORAL.HEALTH*****XX*1234567890
[L.2000A!L.2010AA]N3*1600.WASHINGTON.AVENUE
[L.2000A!L.2010AA]N4*CONWAY*NH*038180000
[L.2000A!L.2010AA]REF*EI*020436798
[L.2000B]HL*2*1*22*0
[L.2000B]SBR*P*18*WR-GMC-0001*****MC
[L.2000B!L.2010BA]NM1*IL*1*RAVEN*WYNTER***MI*WR-MC-0001
[L.2000B!L.2010BA]N3*141.VALLEY.AVE
[L.2000B!L.2010BA]N4*CONWAY*NH*03818
[L.2000B!L.2010BA]DMG*D8*19690515*F
[L.2000B!L.2010BB]NM1*PR*2*NH.MEDICAID*****PI*P2P365MDCD
[L.2000C!L.2300]CLM*RA0000-255*65***11:B:1*Y*C*N*I*P
[L.2000C!L.2300]HI*ABK:F10150
[L.2000C!L.2300!L.2310B]NM1*82*1*SHERWOOD*HEATHER*****XX*1234567890
[L.2000C!L.2300!L.2400]LX*1
[L.2000C!L.2300!L.2400]SV1*HC:90867:HT*65*UN*2***1
[L.2000C!L.2300!L.2400]DTP*472*D8*20210224
[L.2000C!L.2300!L.2400]REF*6R*RA0000-255
[L.2000C!L.2300]CLM*RA0000-256*65***11:B:1*Y*C*N*I*P
[L.2000C!L.2300]HI*ABK:F10150
[L.2000C!L.2300!L.2310B]NM1*82*1*WHITAKER*HENRY*****XX*9987654321
[L.2000C!L.2300!L.2400]LX*1
[L.2000C!L.2300!L.2400]SV1*HC:90867:HT*65*UN*2***1
[L.2000C!L.2300!L.2400]DTP*472*D8*20210224
[L.2000C!L.2300!L.2400]REF*6R*RA0000-256
SE*32*0031
GE*1*31
IEA*1*000000031
```

Service with '000' for Recipient, so Service Staff is reported as Rendering Provider with the Organization's NPI.

Service with 'HW1' for Recipient which matched a valid Staff Code. The matched Staff is reported as Rendering Provider with that Staff's NPI.

NH CUSTOM BILLING

Overview

This Acorn is used in *Payers > Processing* to customize certain bundles Services and Modifier reporting.

Functional Description

Custom Tables

Custom tables are needed to indicate the special services to be bundled, and to map a Service Component to the appropriate modifiers.

The custom tables are created when the Acorn script is run. The tables must be populated using a script or manually.

- NHTSpecialBundles includes the Service Definitions of the detail services, the Service Definitions of the Bundles to be created, and the Min/Max durations of each bundle
- NHTBundleComponentCodes includes the Component values that affect the Bundles (such as Program)
- NHTComponentModifiers maps a component value to the modifiers that must be reported to indicate Eligibility Cost Center or ACT.

Once the tables are populated, and the Acorn is selected under *Payers>Processing*, the Charge Creation process will look for special bundles. When found in the associated tables, those bundling rules will be followed in place of standard bundling. Also, the Components associated with the charges will reflect those mapped from the associated service components.