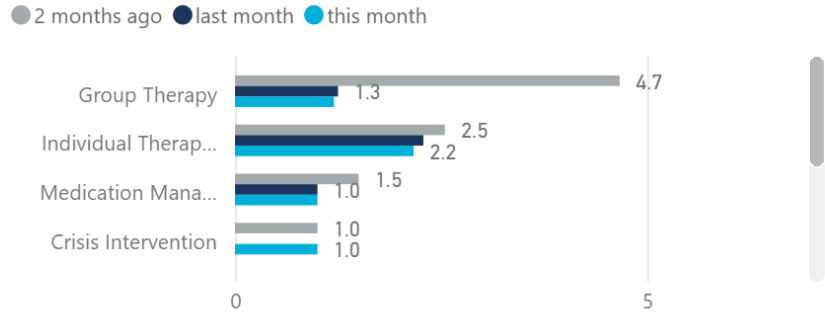


Are we effectively engaging clients?

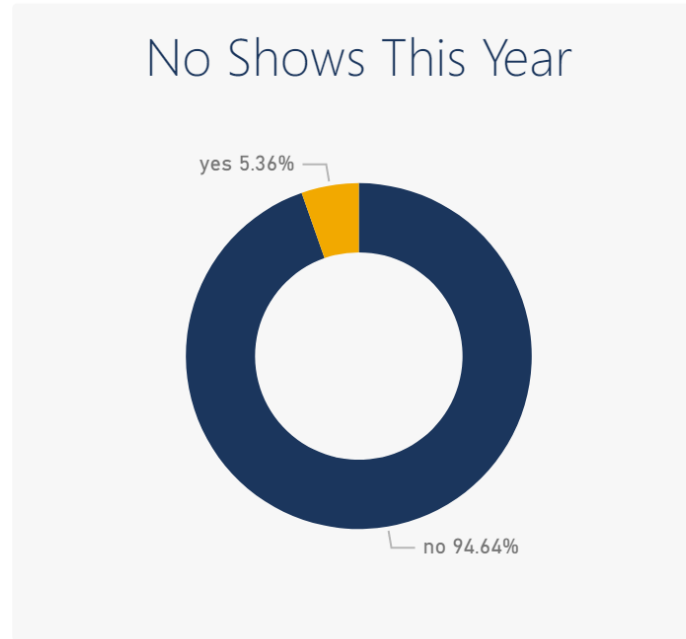
1.85

average services per client this month



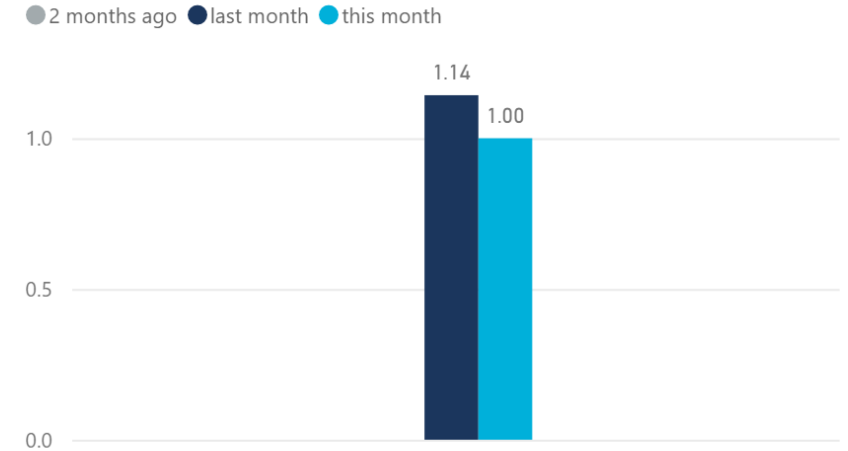
1.85

average billable services per client this month

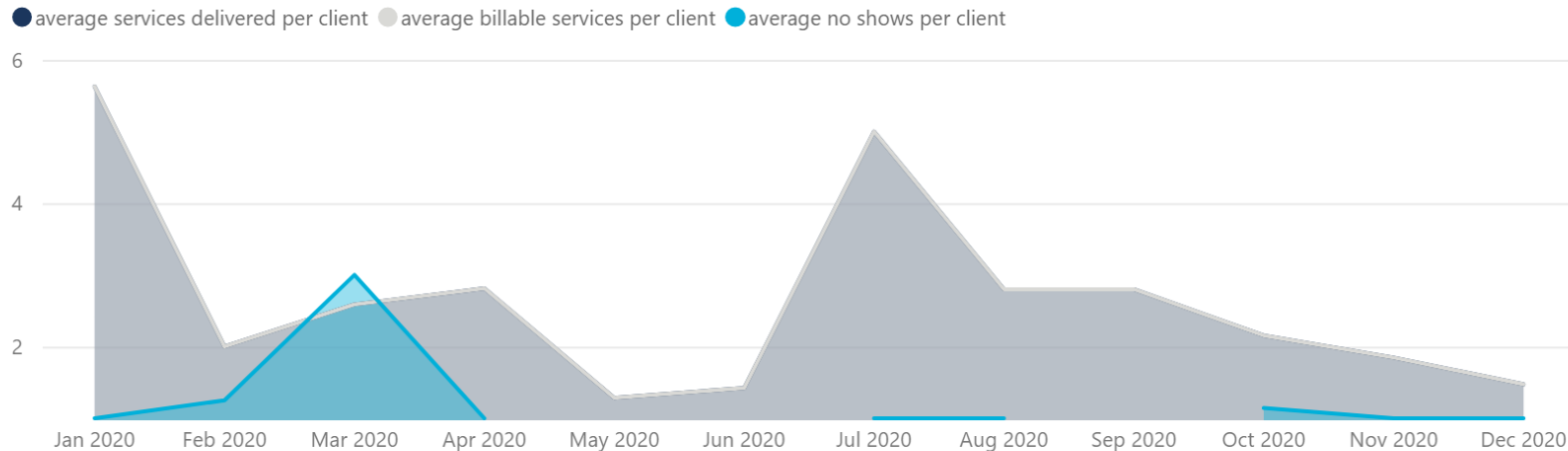


1.24

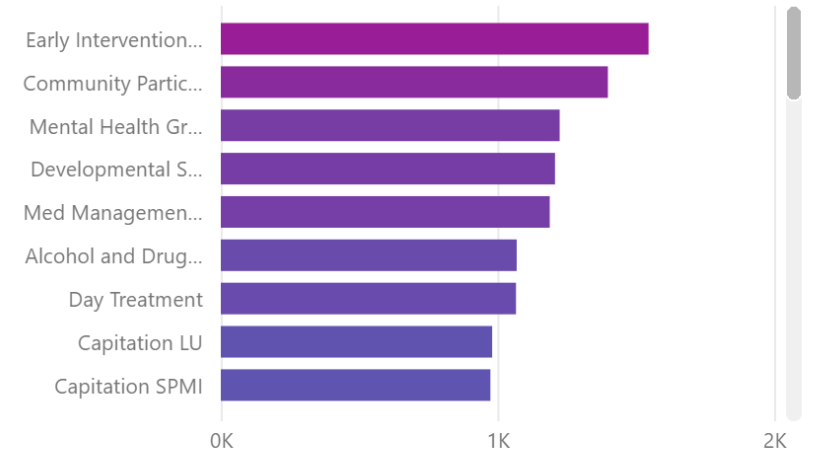
average no shows per client this year



Average Services per Client by Month



Average Days Since Last Service



Appointment Status

2201

services scheduled

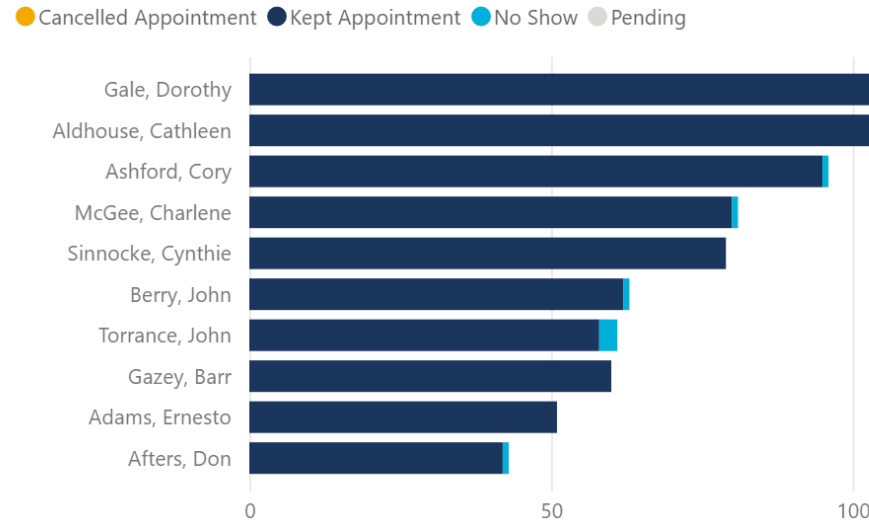
1/1/2019

1/5/2022

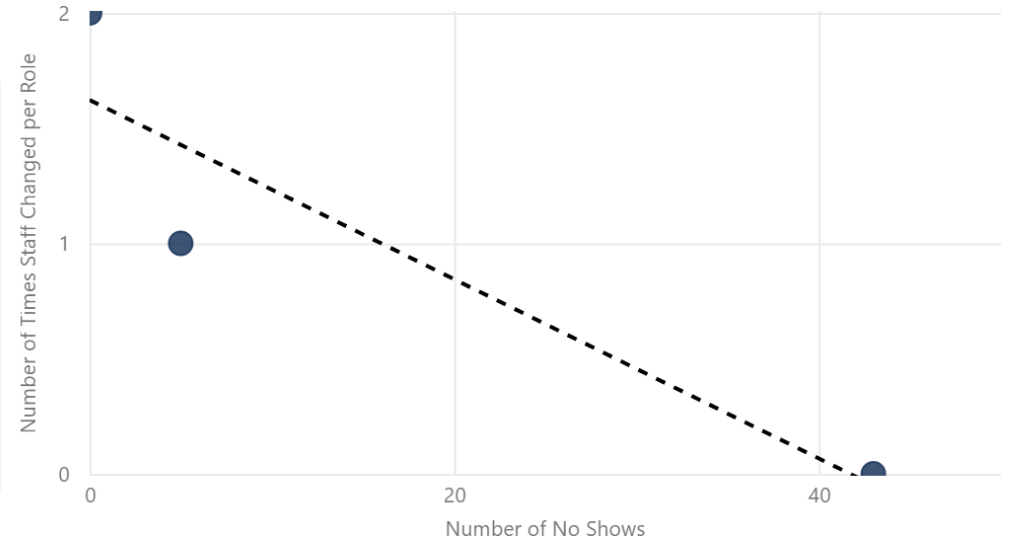


- Clients: All
- Programs: All
- Locations: All
- Activities: All
- Recipients: All
- Services: All
- Billable Services: All
- Teams: All
- Time with Agency: All
- Staff Roles: All
- Staff: All
- Staff Statuses: All

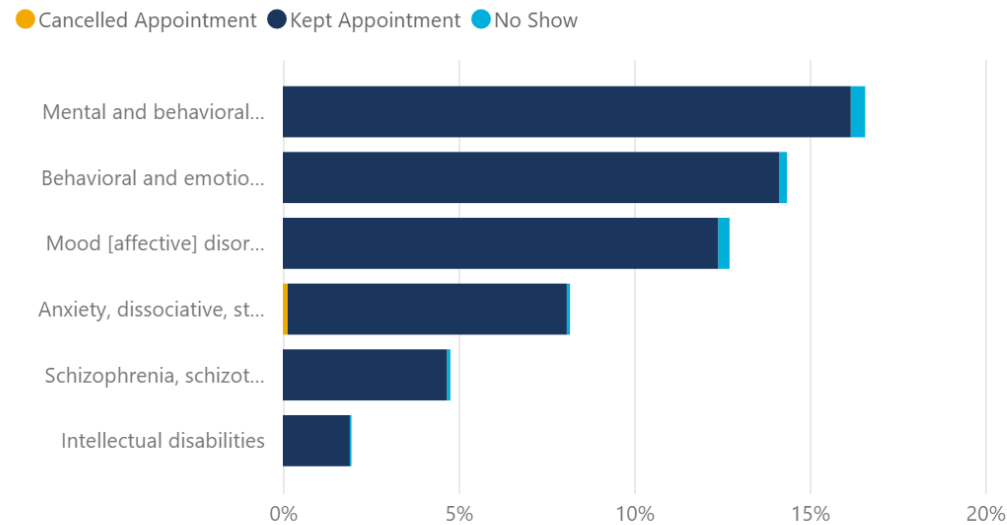
Appointment Status by Client



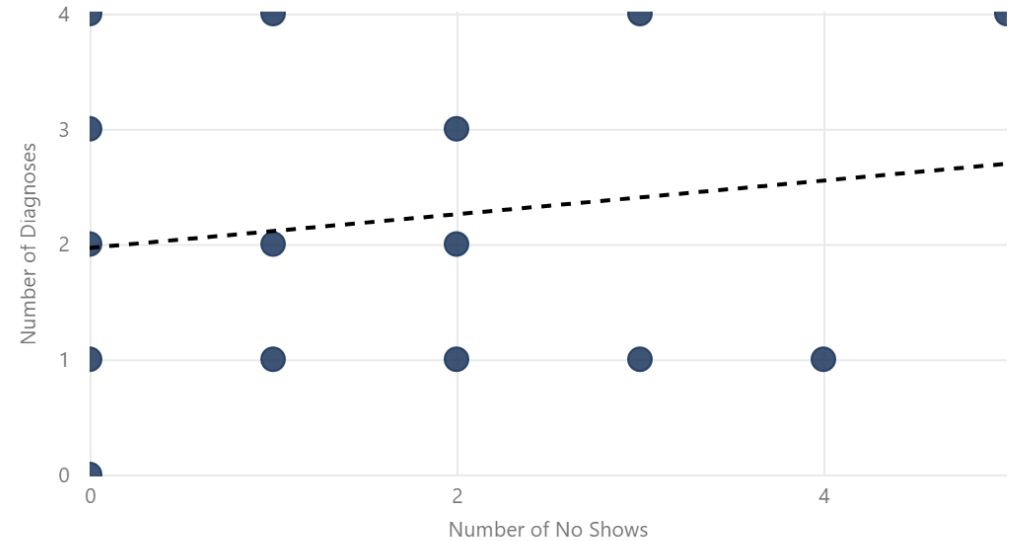
No Shows by Turnover



Appointment Status by Diagnosis



No Shows by Diagnosis Count



Appointment Status for Scheduled Services

2201

services scheduled

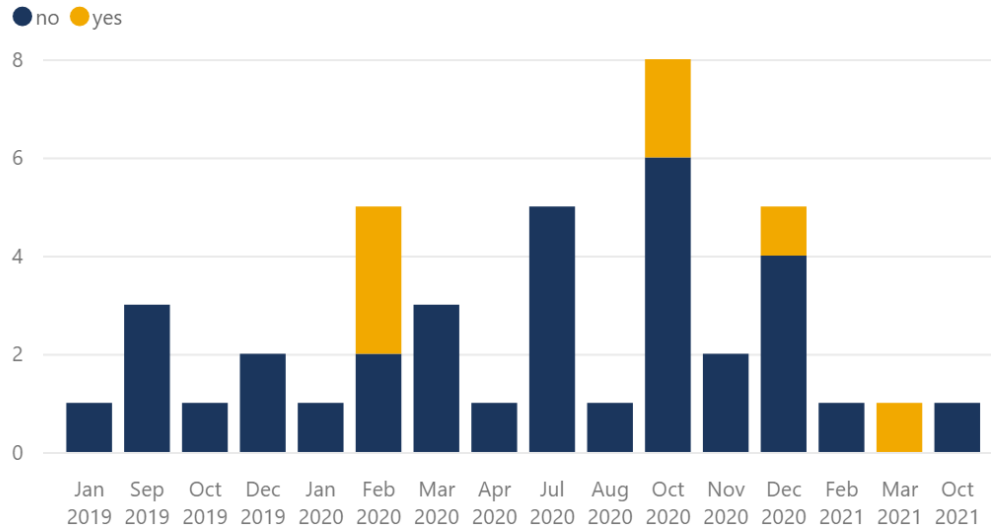
1/1/2019

1/5/2022

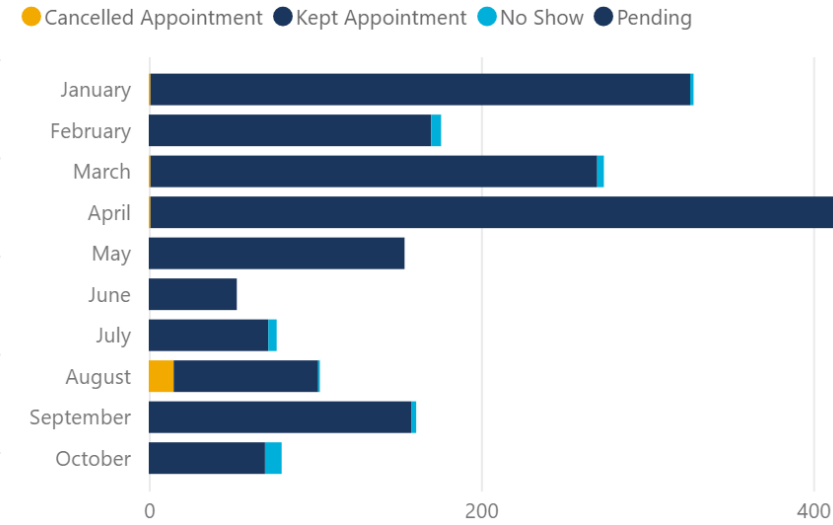


- Clients: All
- Programs: All
- Locations: All
- Activities: All
- Recipients: All
- Services: All
- Billable Services: All
- Teams: All
- Time with Agency: All
- Staff Roles: All
- Staff: All
- Staff Statuses: All

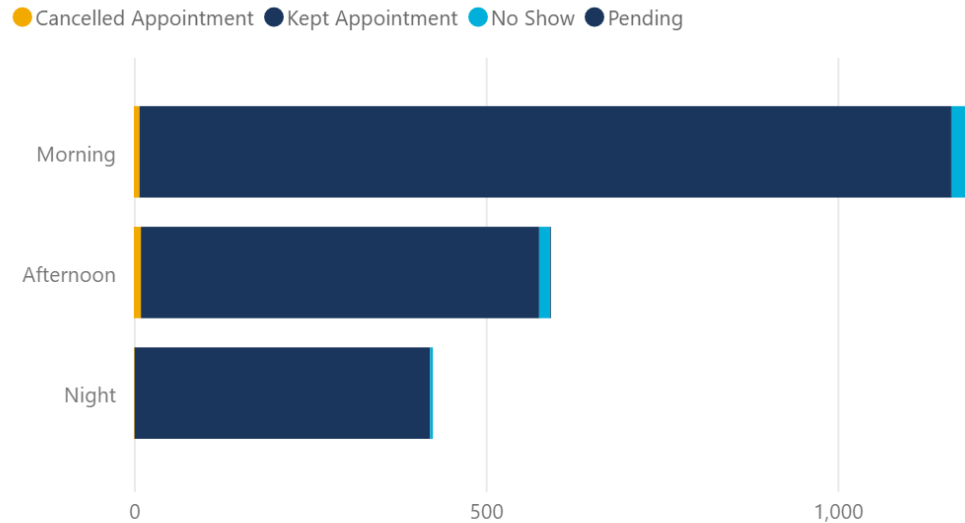
No Show for First Service



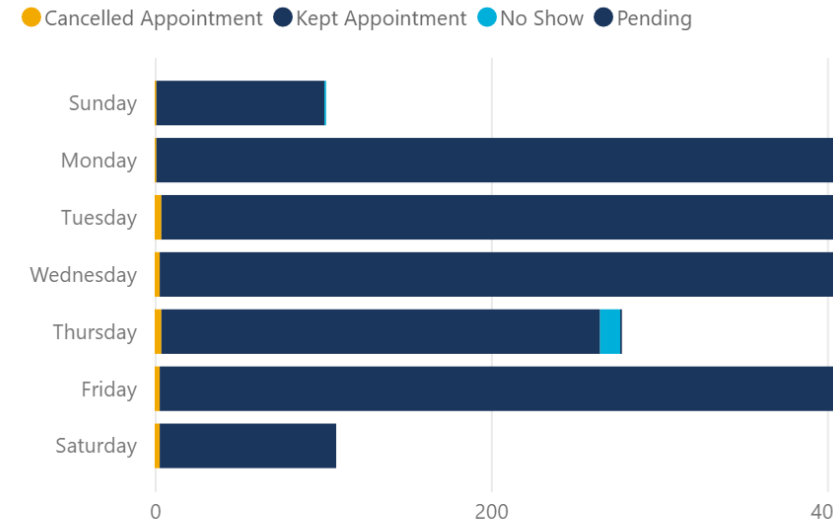
Appointment Status by Month



Time of Day



Day of Week



Services Delivered

Clients
 All

Programs
 All

Locations
 All

Activities
 All

Recipients
 All

Services
 All

Billable Services
 All

Teams
 All

Time with Agency
 All

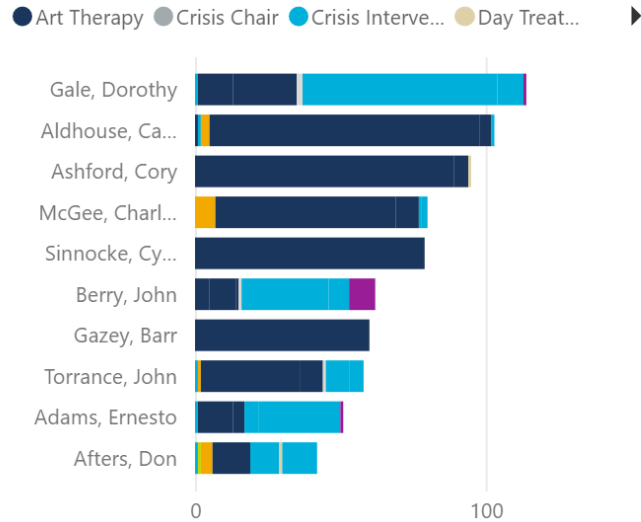
Staff Roles
 All

Staff
 All

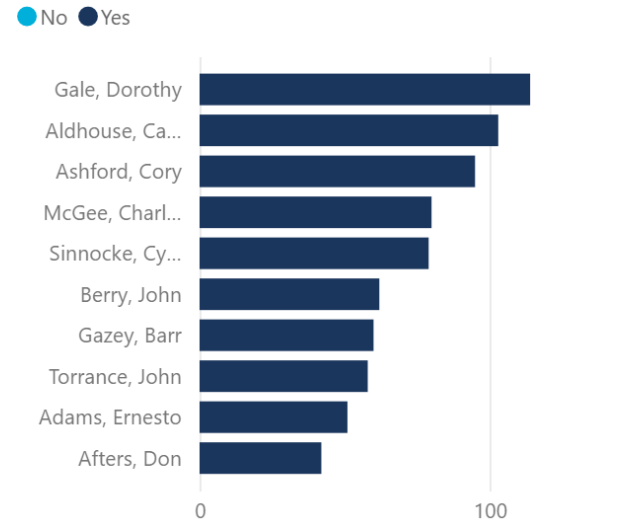
Staff Statuses
 All

+

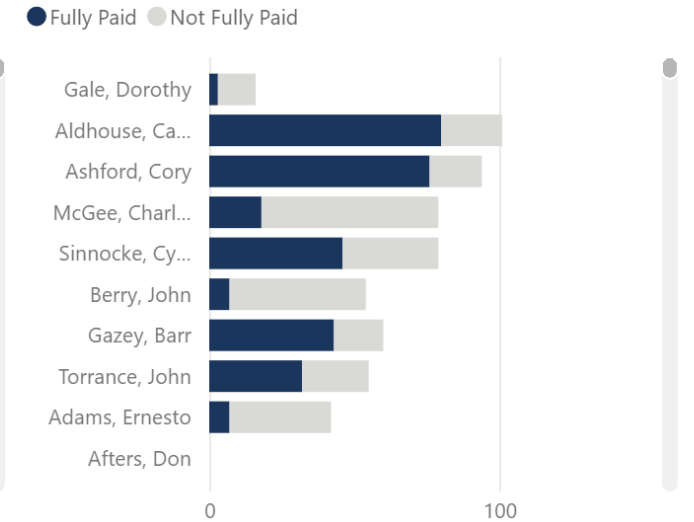
Services Delivered by Client



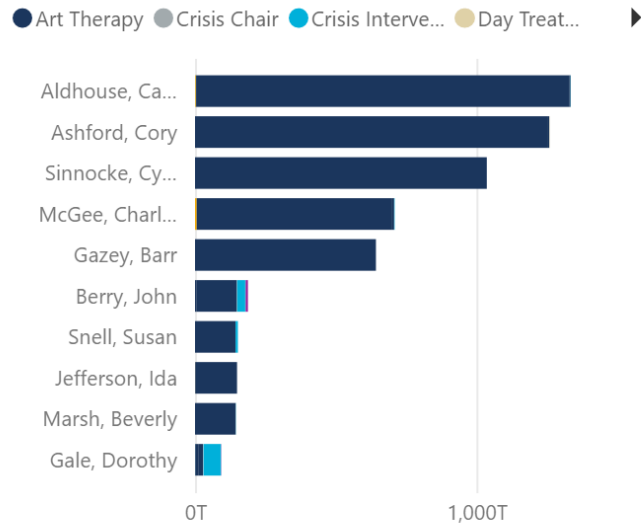
Billable Services by Client



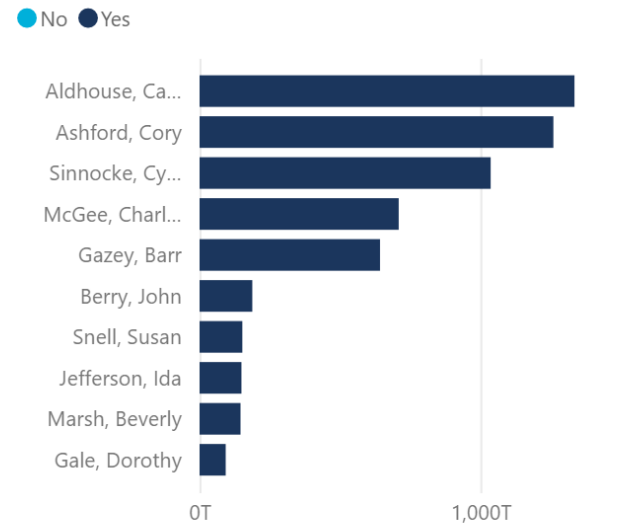
Payment Status by Client



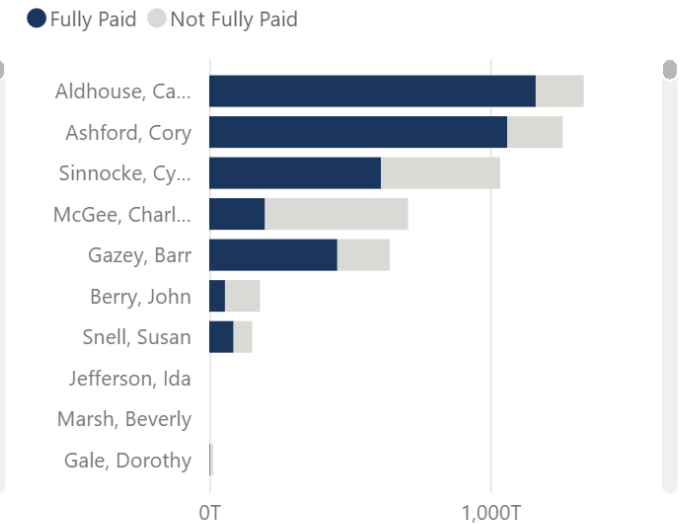
Service Duration by Client



Duration of Billable Services



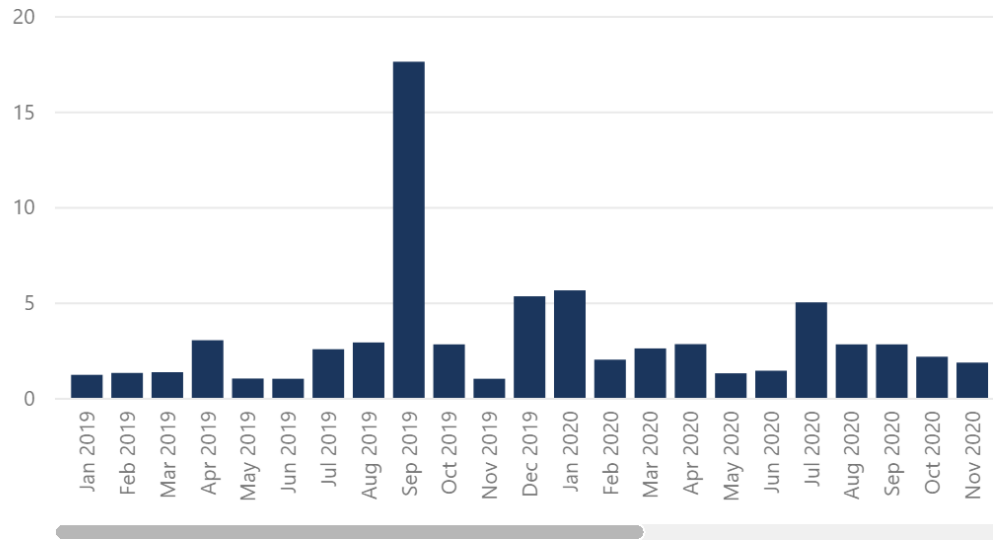
Duration of Payment Status



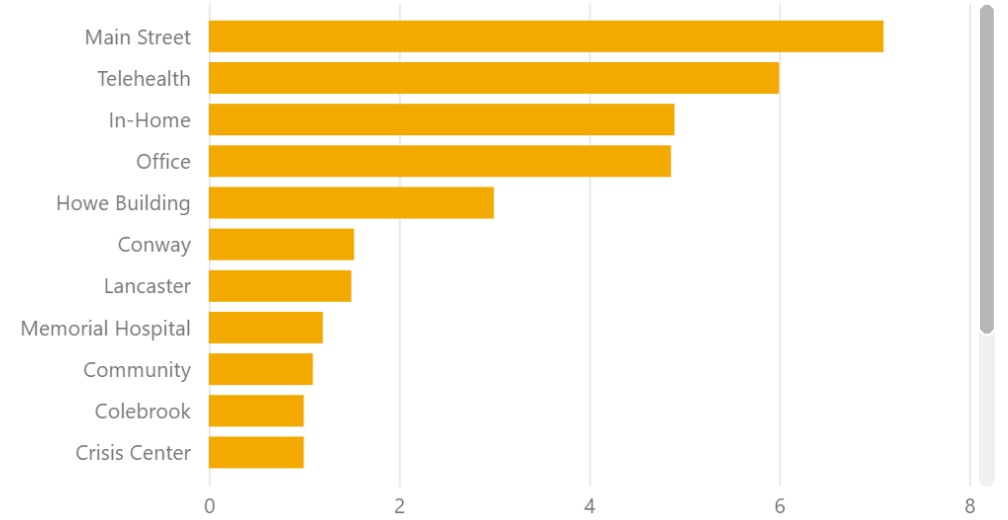
Average Services per Client

Clients: All
 Programs: All
 Locations: All
 Activities: All
 Recipients: All
 Services: All
 Billable Services: All
 Teams: All
 Time with Agency: All
 Staff Roles: All
 Staff: All
 Staff Statuses: All

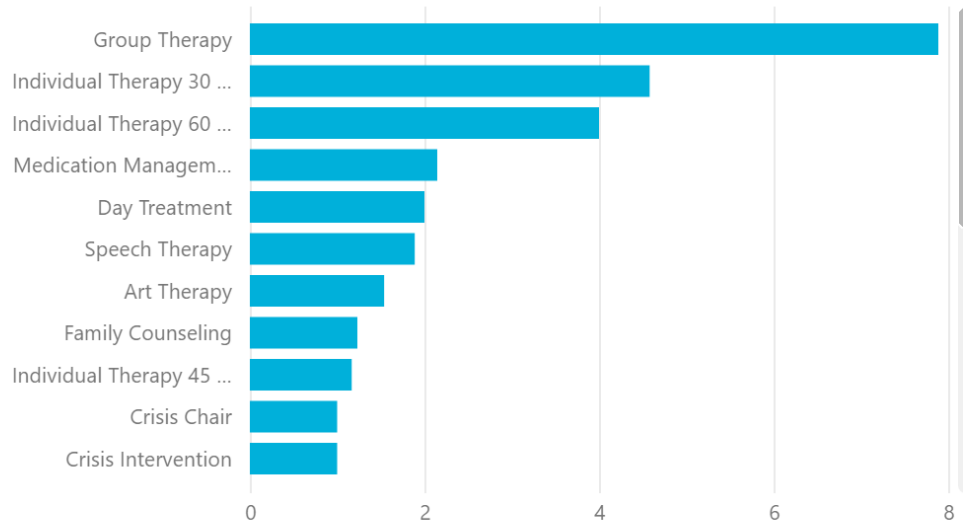
Average Services per Client by Month



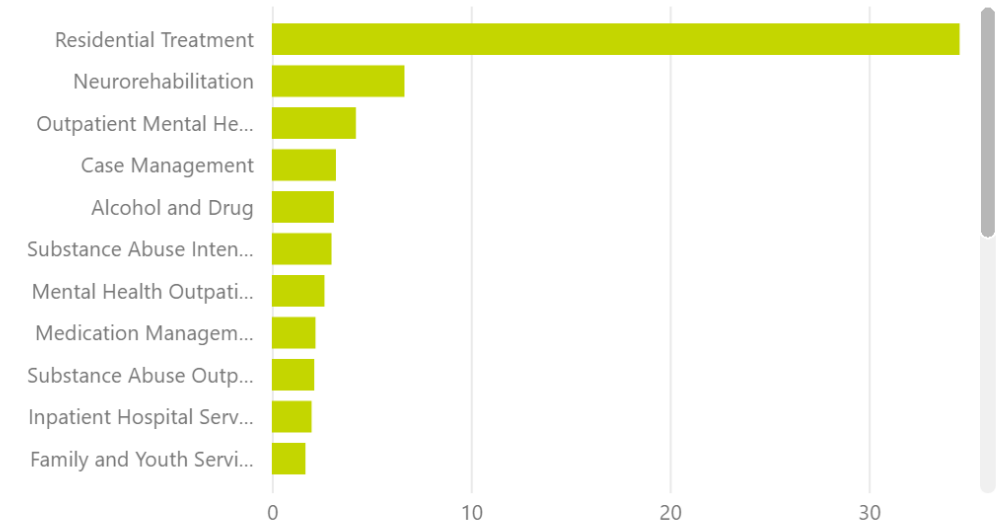
Average Services per Client by Location



Average Services per Client by Service



Average Services per Client by Program



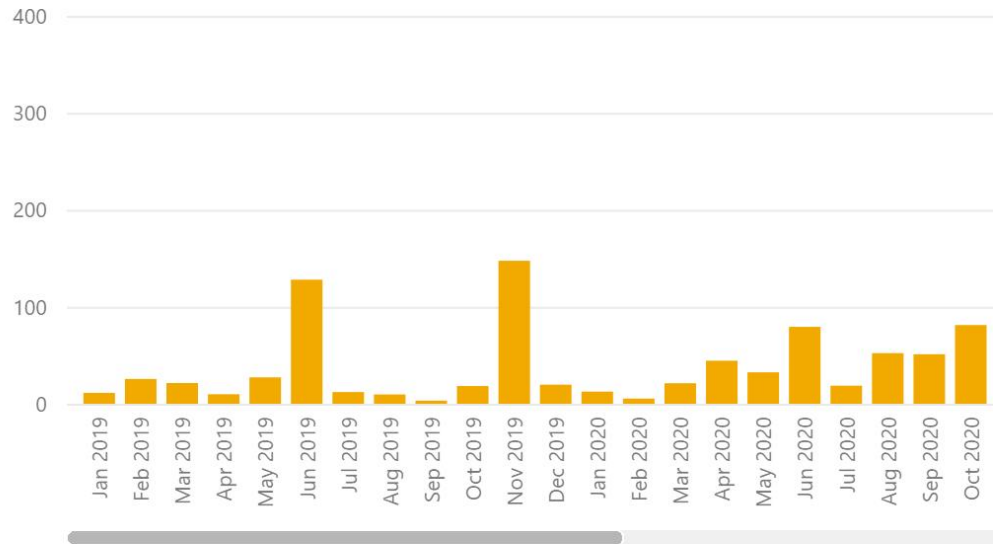
Days Between Services

39.33 average days between services

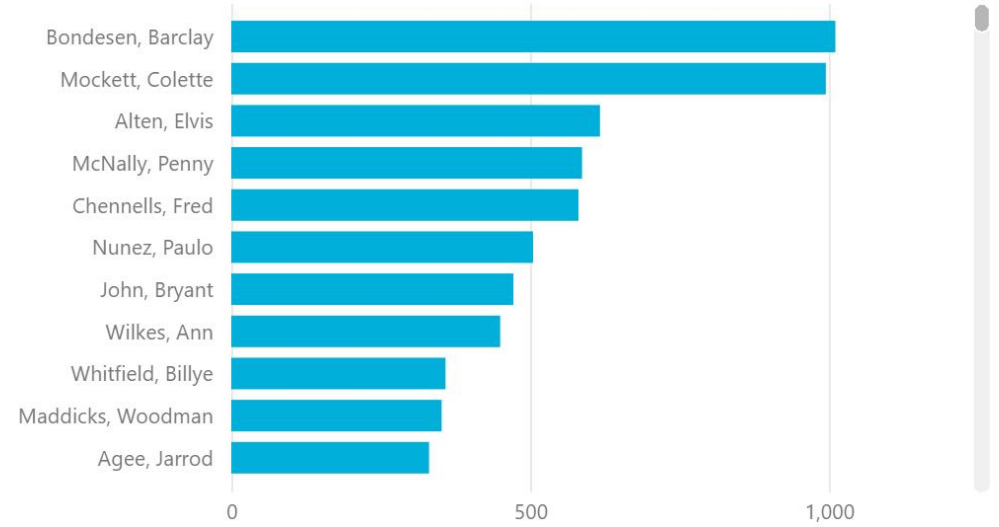
1/1/2019 1/5/2022

Clients: All
 Programs: All
 Locations: All
 Activities: All
 Recipients: All
 Services: All
 Billable Services: All
 Teams: All
 Time with Agency: All
 Staff Roles: All
 Staff: All
 Staff Statuses: All

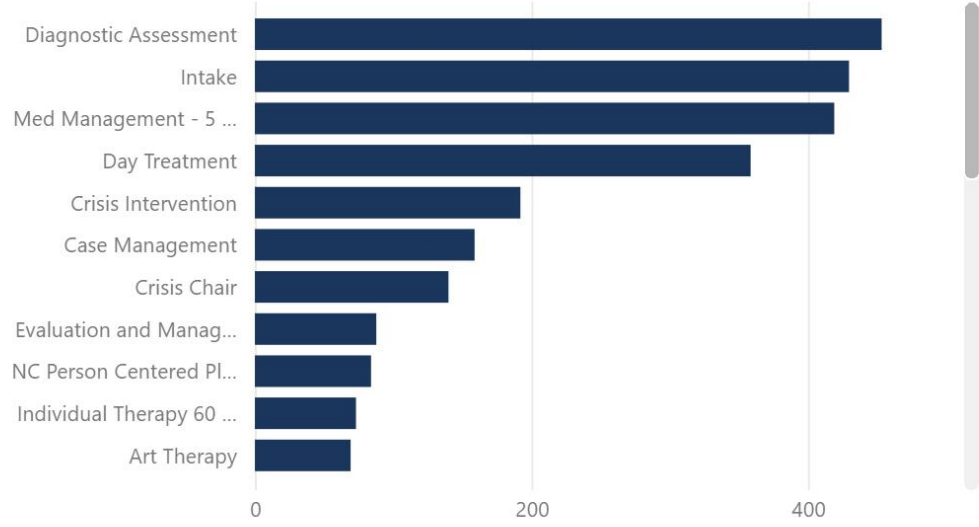
Average Days Between Services by Month



Average Days Between Services by Client



Average Days Between Services by Service



Average Days Between Services



Avg Days Between Services by Service Component

39.33 average

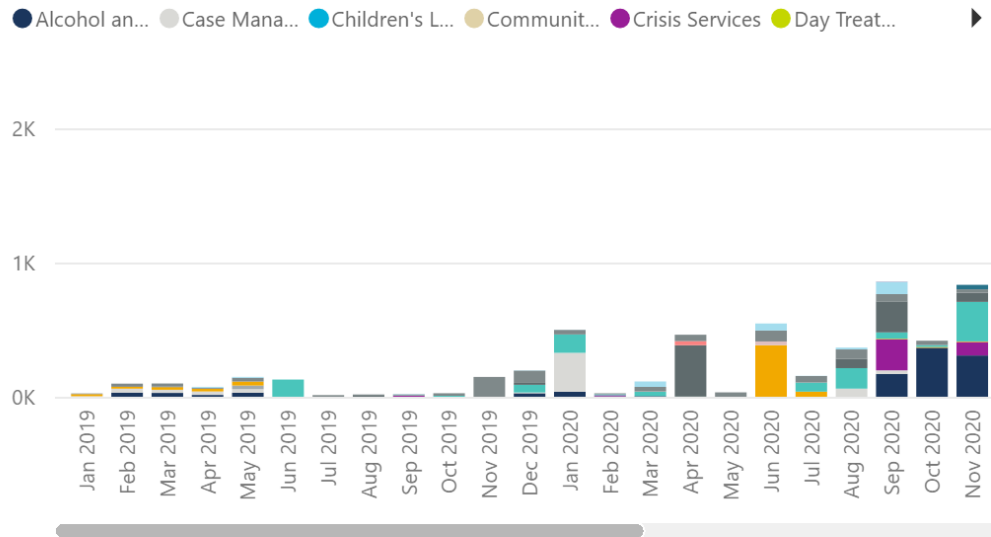
1/1/2019

1/5/2022

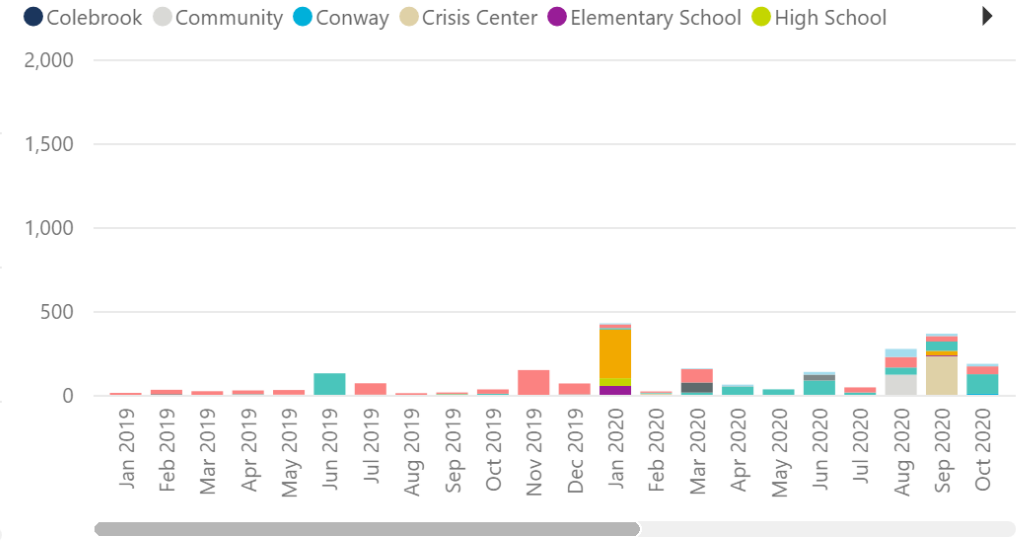


- Clients: All
- Programs: All
- Locations: All
- Activities: All
- Recipients: All
- Services: All
- Billable Services: All
- Teams: All
- Time with Agency: All
- Staff Roles: All
- Staff: All
- Staff Statuses: All

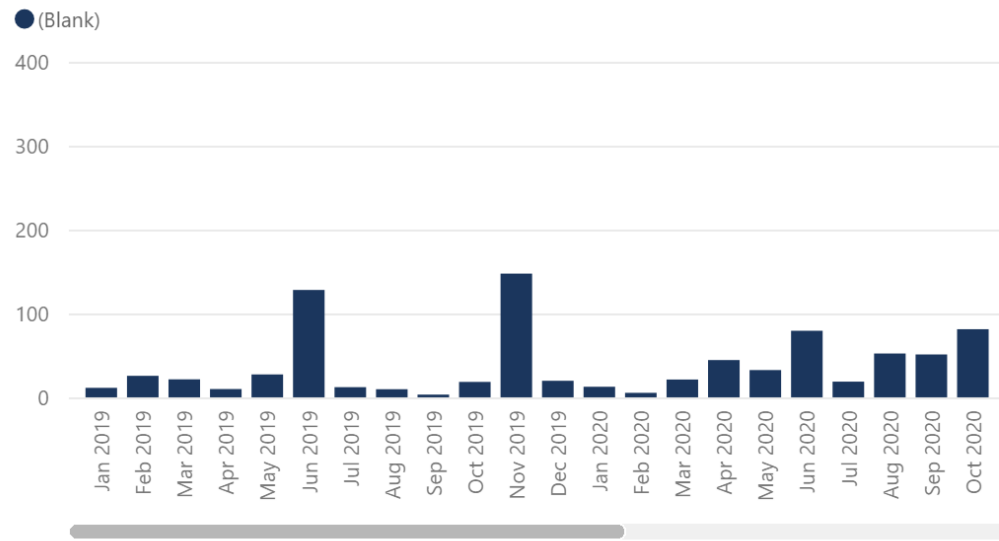
Program



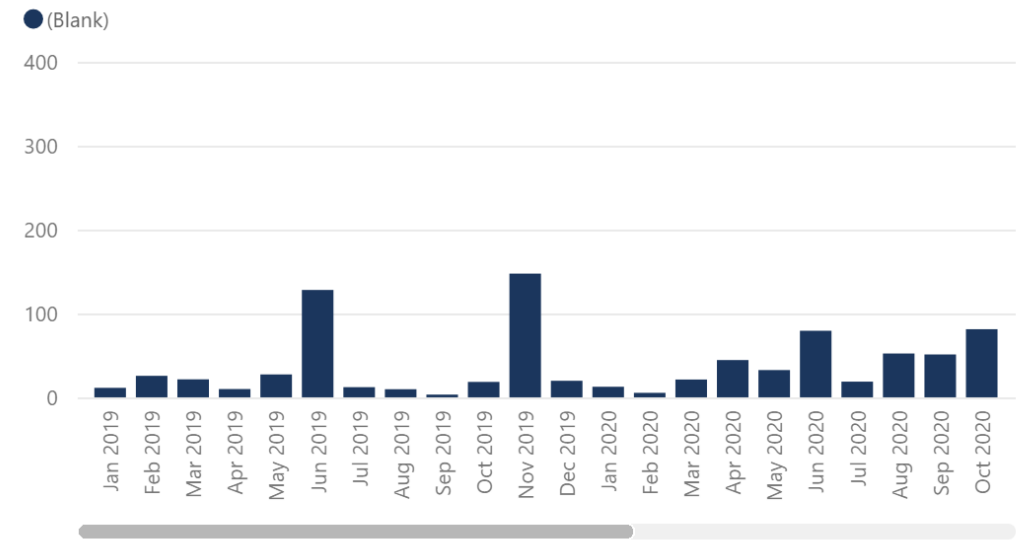
Location



Travel



Undefined Component



Days Since Last Service

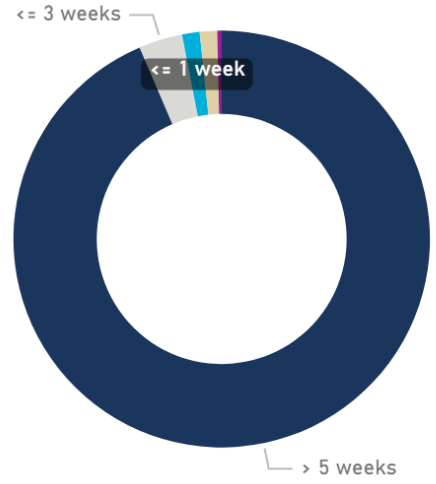
557 average days

(for currently active clients with no scheduled appointments)

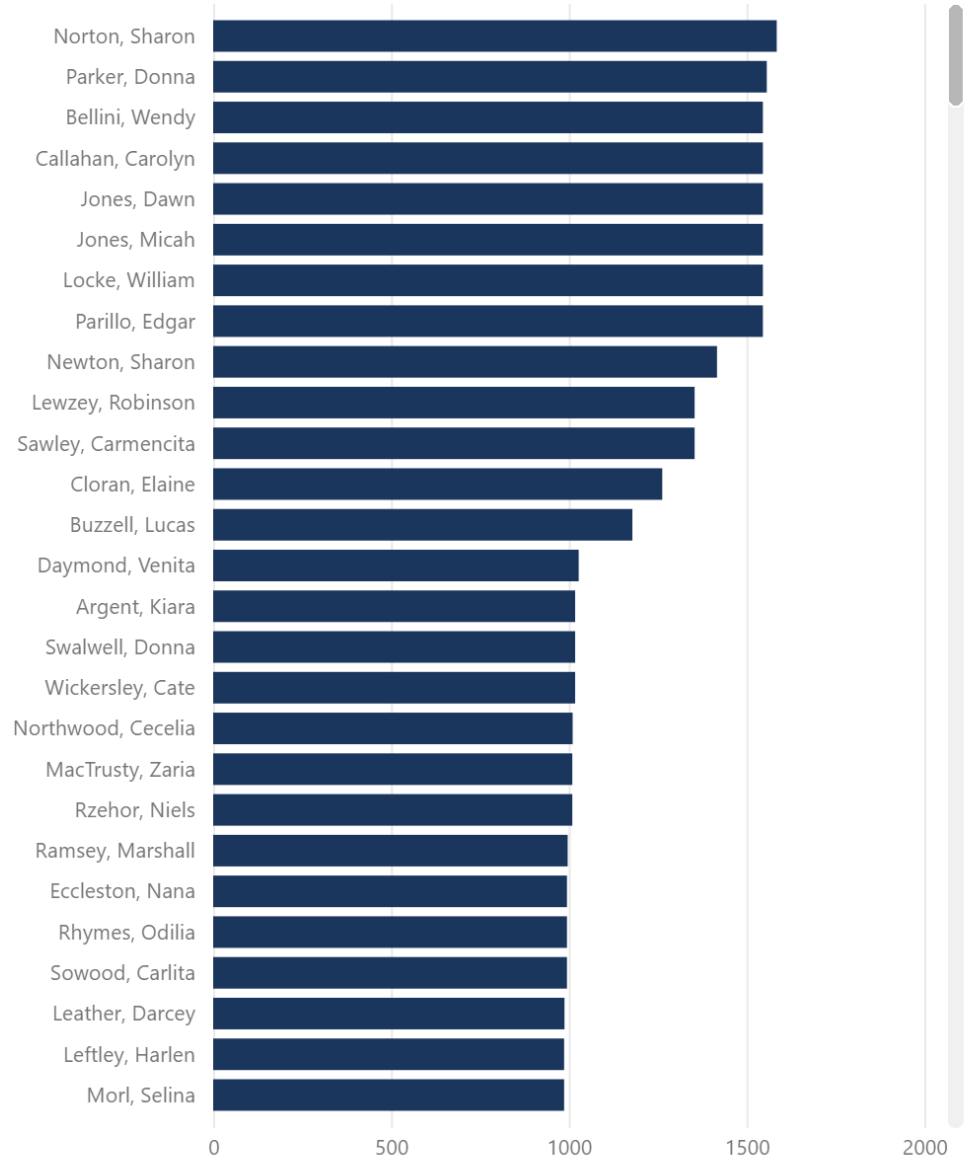
Filters:

- Clients: All
- Programs: All
- Locations: All
- Activities: All
- Recipients: All
- Services: All
- Billable Services: All
- Teams: All
- Time with Agency: All
- Staff Roles: All
- Staff: All
- Staff Statuses: All

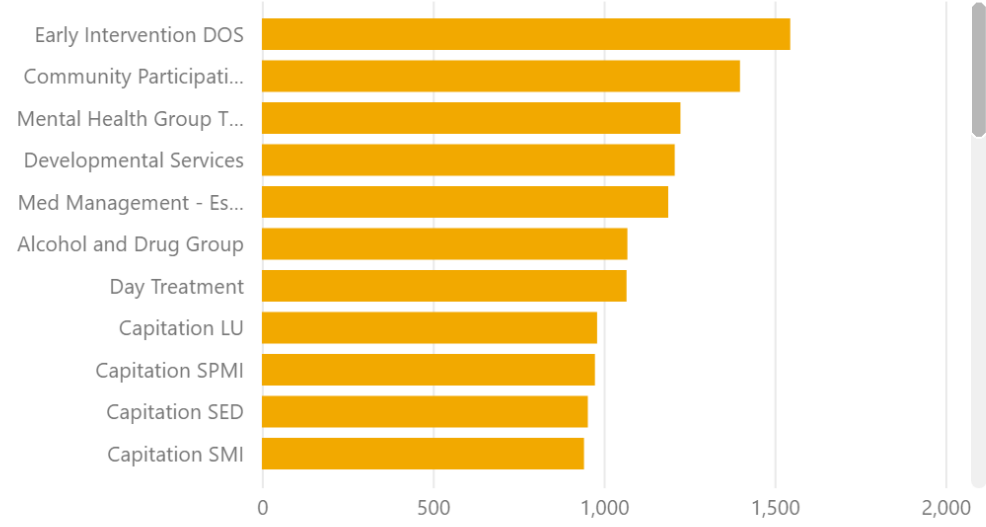
Days Since Last Service



Days Since Last Service by Client



Average Days Since Last Service by Service



Days from Current Admission to Service (for currently open episodes)

1/1/2021

10/5/2021



Clients

All

Services

All

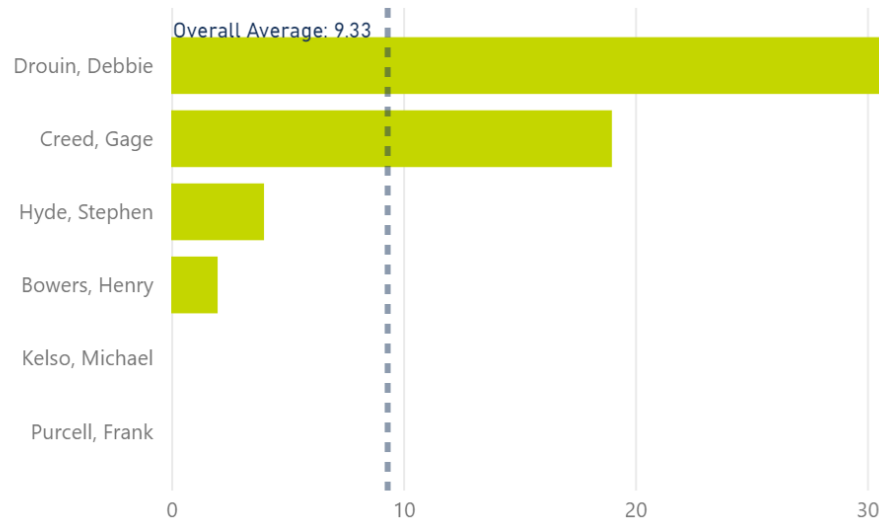
Notes on Days from Current Admission to Service tab:

Graphs on this tab calculate days from the most recent episode start date to services on or after that start date.

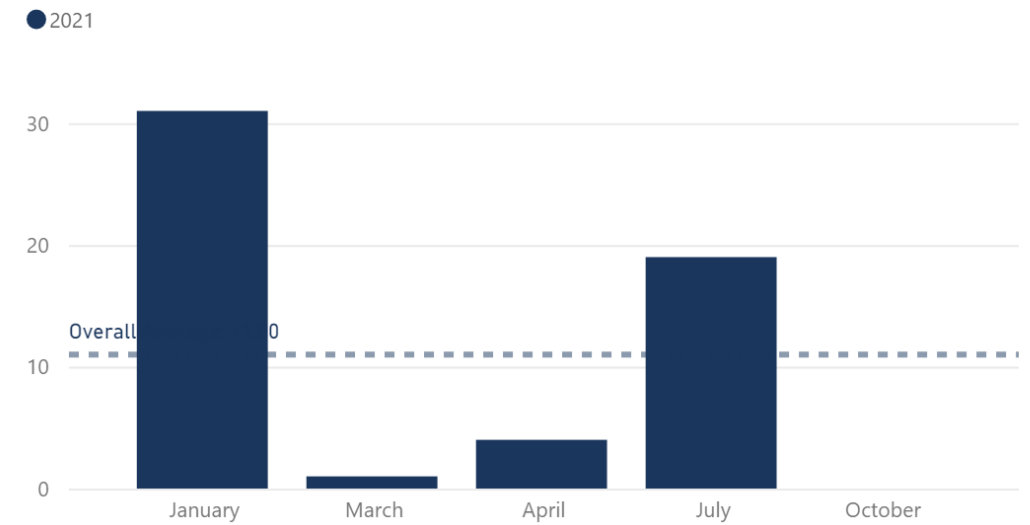
Only clients with currently active episodes are included.

The time frame filter in the top right corner is based on the most recent episode start date.

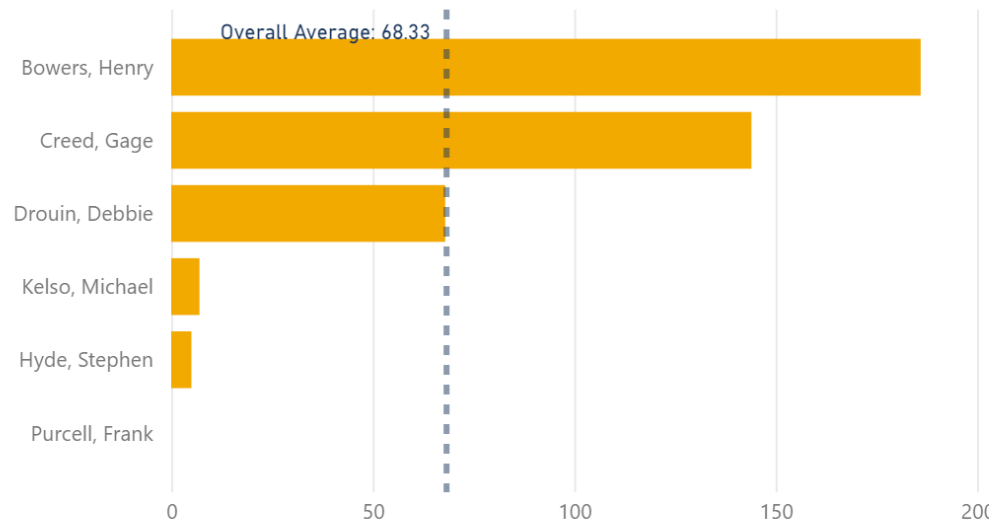
Days to 1st Service by Client



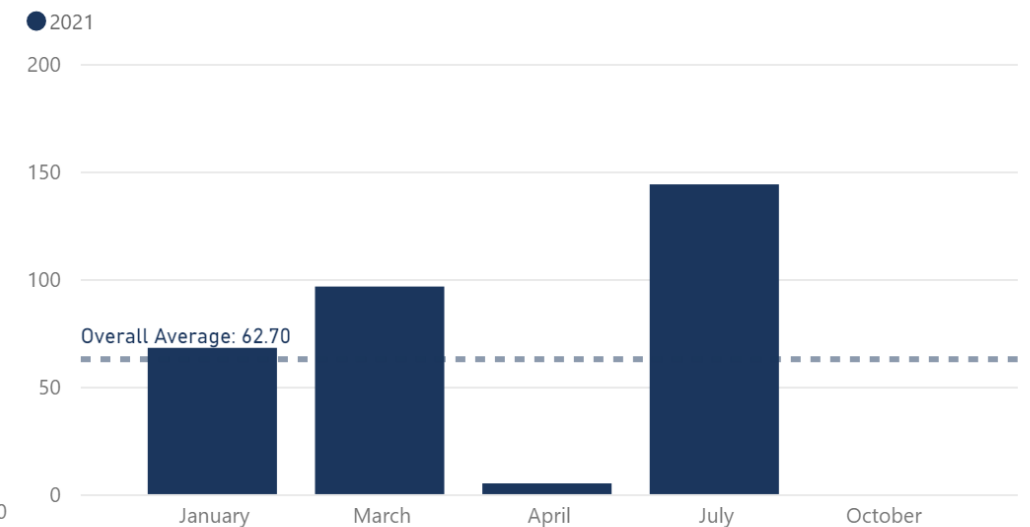
Avg Days to 1st Service by Episode Month



Days to 2nd Service by Client



Avg Days to 2nd Service by Episode Month



Days from Current Intake to Service (for currently open episodes)

1/1/2020

4/20/2021



Clients
All

Services
All

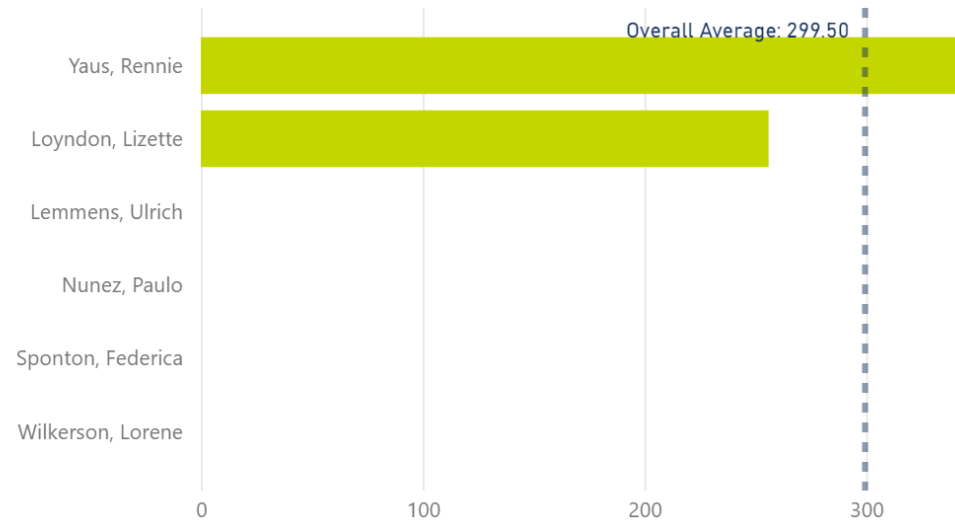
Notes on Days from Current Intake to Service tab:

Graphs on this tab calculate days from the most recent intake service date to services on or after that start date. Services before that start date are ignored.

Only clients with currently active episodes are included.

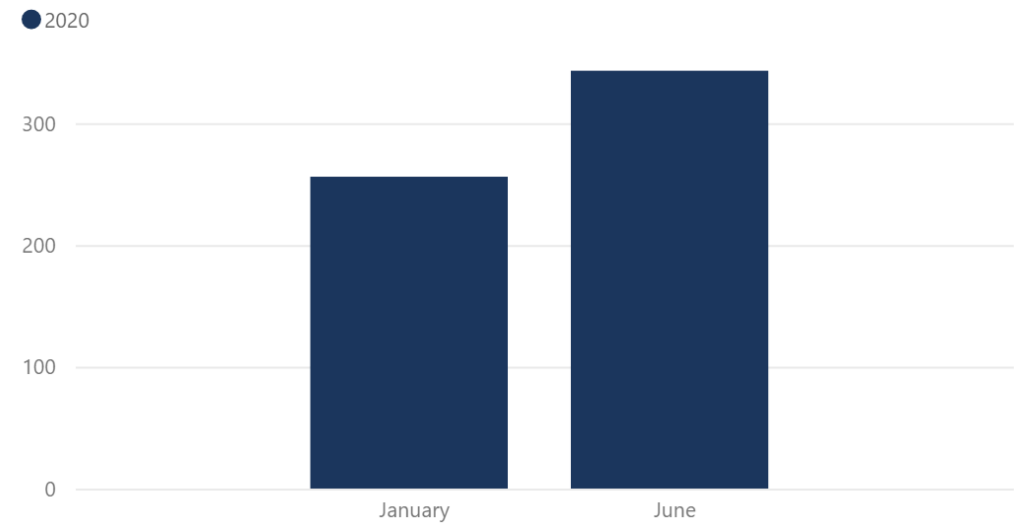
The time frame filter in the top right corner is based on the most recent intake service date.

Days to 1st Service by Client



Days to 2nd Service by Client

Avg Days to 1st Service by Intake Month



Avg Days to 2nd Service by Intake Month

Client Days to Service Detail (for currently open episodes)

1/1/2021

10/5/2021



Clients

All

Services

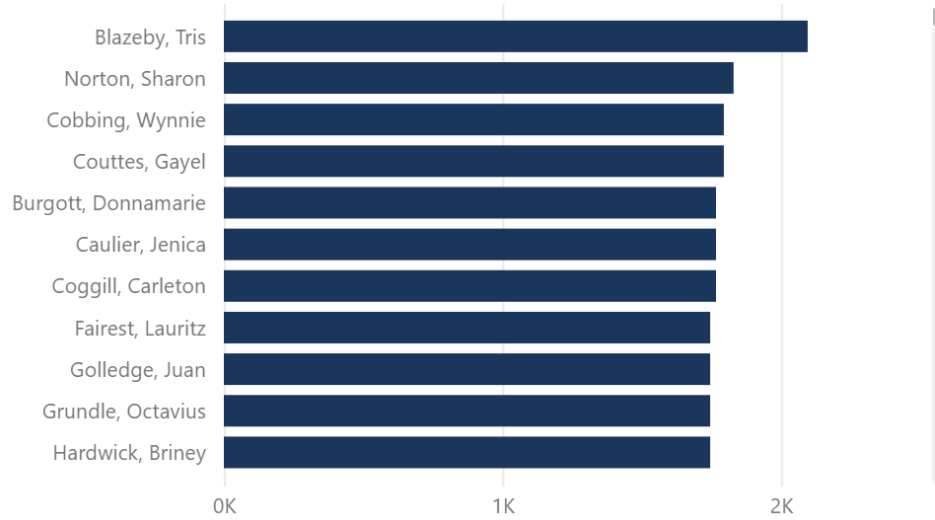
All

Client	Episode Start Date	Service Date	Service
Bowers, Henry	03/16/2021	03/18/2021	Individual Therapy 60 Minutes
Bowers, Henry	03/16/2021	09/18/2021	Med Management - Est. Severe
Creed, Gage	07/22/2021	08/10/2021	Case Management
Creed, Gage	07/22/2021	12/13/2021	Case Management
Drouin, Debbie	01/01/2021	02/01/2021	WI PPS AODA
Drouin, Debbie	01/01/2021	03/10/2021	Individual Therapy 60 Minutes
Drouin, Debbie	01/01/2021	03/10/2021	WI PPS CORE
Drouin, Debbie	01/01/2021	04/05/2021	WI PPS MH
Hyde, Stephen	04/01/2021	04/05/2021	Individual Therapy 60 Minutes
Hyde, Stephen	04/01/2021	04/06/2021	Individual Therapy 60 Minutes
Kelso, Michael	03/15/2021	03/15/2021	Individual Therapy 60 Minutes
Kelso, Michael	03/15/2021	03/22/2021	Individual Therapy 60 Minutes
Purcell, Frank	10/05/2021	10/05/2021	Individual Therapy 60 Minutes
Purcell, Frank	10/05/2021	11/04/2021	Individual Therapy 30 Minutes

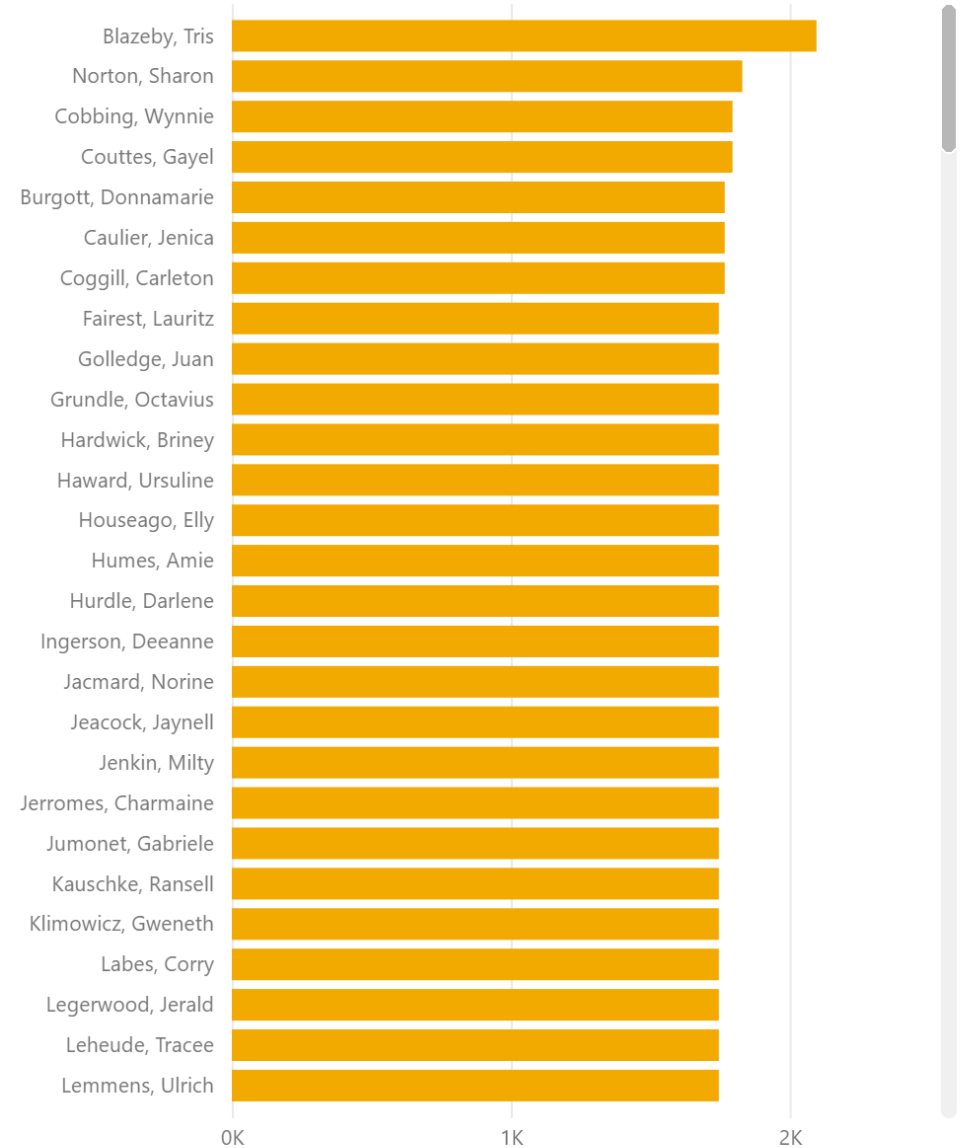
Clients: All
 Programs: All
 Locations: All
 Activities: All
 Recipients: All
 Services: All
 Billable Services: All
 Teams: All
 Time with Agency: All
 Staff Roles: All
 Staff: All
 Staff Statuses: All

+

Active Clients with No Services



Active Clients with No Non-Intake Services



Active Clients with No Intake Service

