RI Staff Credential Modifier Release Notes v2.0.132

Released December 29, 2022

Document History

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Date	Description	Author	Version
07/23/2021	Initial Release	Heather Sherwood	1.0.71
05/06/2022	Updated to return the correct highest rate staff modifier in all case EV-3695	Heather Sherwood	2.0.64
07/20/2022	Version bump for IHH/ACT changes - there were no functionality changes to the Staff Modifier Acorn	Heather Sherwood	2.0.83
09/23/2022	Updated to allow more than one credential to be reported if the rate associated with that credential has two modifiers defined.	Heather Sherwood	2.0.125
12/29/2022	Version bump due to changes to IHH/ACT	Heather Sherwood	2.0.132

Overview

The Staff Credential Modifier is a Charge Processing customization that ensures the highest rate is selected for Charge Creation when a Staff has more than one active credential. This customization also ensures that the modifiers, up to two, for the credential corresponding to the highest rate are reported with the charge.

Installing the Acorn

The install-ri-custom-billing-2.0.132.RELEASE.sql installation script creates the RI Staff Credential Modifier record in the AcornRegistrations table and updates the RIHealthHomes Acorn version in the Help>About page. The script also installs two custom billing records for the IHH/ACT customizations; details can be found in the RI IHH/ACT Acorn Release Notes.

Configuring the Application

Configuration > Services/Payers > Payers > Processing

On the Processing tab of the appropriate Payer(s), select the RI-Staff-Credential-Modifier Acorn from the Acorns drop-down list.

PROFILE COMMUNICATIONS P	PROCESSING RATES	BILLING METHODS PAYER	MAPPINGS ELIGIBILITY	Y POS MAPPINGS
Credentials		Diagnoses		Other
Bill for Any Staff Credential		Bill for Any Diagno	sis	Bill for Supervising Staff
+ ADD BILLABLE CREDENTIAL		+ ADD BILLABLE DIAG	INOSIS	Use Supervisor's Rate
Credential Error Action 🔘 Hol	ld 🔿 Release	Diagnosis Error Action Hold Release		Contractual Adjustments Waterfall to the Next Payer(s)
U	0			Allow Service Bundling
				Acorns
				× RI Staff Credential Modifier × V
		C	ANCEL SAVE	

Configuration > Services/Payers > Payers > Rates

For the Acorn to function correctly, both Staff Modifiers and Credentialed Rates must be specified on the Payers > Rates tab. Add Contracted Rates by Credential in the Payer Rates section.

ervice Definitions Q	Payer I	lates *			
	Credential	Base Rate *	Contracted Rate *	Start Date	End Date
 99213 Eval &Management 	CDP - Chemical Dependency Profeesion × 👻	\$ 349.00	\$ 134.59		
DOCACT No Default	LCDCS - LICENSED CHEMICAL DEPND × 👻	\$ 349.00	\$ 134.59		
9 0791 5 Year	LCDP - LICENSED CHEMICAL DEPENDE × 🔻	\$ 349.00	\$ 134.59	Ē	
Assessment MH Default Rate	LCMHC - LICENSED MENTAL HEALTH X 💌	\$ 349.00	\$ 134.59		i i
9 0791 5 Year	LCSW - LICENSED CLINICAL SOCIAL W × 👻	\$ 349.00	\$ 134.59		
Assessment MH ACT	LICSW - LICENSED INDEPENDENT CLIN × 💌	\$ 349.00	\$ 134.59		
90791 Assessment	LMFT - LICENSED MARRIAGE & FAMILY × 💌	\$ 349.00	\$ 134.59		
Payer Rate	PCNS - Psychiatric Clinical Nurse Speci × 💌	\$ 349.00	\$ 147.35		Ē
) 90791 Assessment DOC	RN - RN × 💌	\$ 349.00	\$ 134.59		
Payer Rate	RNCS - Registered Nurse Clinical Speci × 💌	\$ 349.00	\$ 147.35		Ċ.

Add Staff Modifiers by Credential in the Staff Modifiers section, located after the Procedure Modifiers.

PROFILE COMMUNICATIONS	PROCESSING RATES BILLING METHODS PAYER MAPPINGS ELIGIBILITY POS MAPPIN	NGS	
Service Definitions Q	Procedure Modifiers		
 99213 Eval &Management DOCACT 	+ ADD PROCEDURE MODIFIER		
No Default	Credential *	Modifier *	Position *
O 90791 5 Year Assessment MH	LCSW - LICENSED CLINICAL SOCIAL WORKE X	AJ	1
Default Rate	LICSW - LICENSED INDEPENDENT CLINCAL S × 👻	AJ	1
90791 5 Year Assessment MH ACT	LCDP - LICENSED CHEMICAL DEPENDENCY P X 💌	HN	1
No Default	RN - RN × 💌	TD	1
90791 Assessment	CDP - Chemical Dependency Profeesion X 💌	HN	1
C 90791 Assessment	RNCS - Registered Nurse Clinical Specialist X 💌	SA	1
DOC Payer Rate	+ ADD STAFF MODIFIER	·	
- ayer note	VIEW CHARGE CALCULATIONS + ADD		CANCEL SAVE

Configuration for the RI Staff Credential Modifier Acorn is complete.

Processing Services

Follow your agency's typical workflow for creating and processing Services. The Acorn's custom logic is triggered when a Create Charges job is processed for a Payer with the RI Staff Credential Modifier Acorn selected in Payers > Processing.

- If the Service Staff has multiple active credentials with different Rates defined, the charge is created using the credential with the highest Rate, and the modifier(s) defined for that credential are reported.
- The Staff modifiers are reported in the same order as the "Position" assigned to it on the Service Definition or Payer Rates screen.
- If the Contracted Rate is the same for multiple credentials, one is chosen at random. Again, the modifiers for the selected credential are reported.
- If the Service Staff does not have multiple active credentials, no special processing takes place.
- The Staff Modifier Credential reporting does not apply to IHH or ACT Services.
- Procedure Modifiers are not affected.

Example 1 - A Single Credential is Reported

The Services below are provided by Joe Staff and Kate Staff. This is the same Service used in the Credentialed Rates and Staff Modifier examples above. For this example, the following is also true.

- Kate Staff has active RNCS (Rate of \$147.35, Modifier of SA) and LCSW (Rate of \$134.59, Modifier of AJ) credentials.
- Joe Staff has active LCSW (Rate of \$134.59, Modifier of AJ) and LCDP (Rate of \$134.59, Modifier of HN) credentials.
- The Payer Rate is configured as a Flat Rate with a single fixed Unit.

		» Create Charges RRORS								×
Start Dat	ie 🖬	End Date	Client 288689 tes	Staff	Supervisor	Defined Filter	Status Ready		× •	SEARCH
	Date	Time	Status	Client	Staff		Service Code	Program	Location	Activity
	07/16/2021	11:00 AM	Ready	288689 test , client	JS123 Staff, Joe		ASMNT	AGOP	WASH	ASMNT
	07/15/2021	9:00 AM	Ready	288689 test , client	KS123 Staff, Kat	2	ASMNT	AGOP	WASH	ASMNT

When the Unprocessed Services > Create Charges job is run, the following Charges are created.

		Details					
Service Date	Client	Duration/Units	Payer	Procedure Code	Billed Units	Charge Amount	Balance
07/15/2021	288689 test , client	60 min	BCBS-RI	90791 - SA	1	\$ 349.00	\$ 147.35
07/16/2021	288689 test , client	60 min	BCBS-RI	90791 - AJ	1	\$ 349.00	\$ 134.59

- The 07/15/2021 Charge is for \$147.35 with an SA Staff Modifier. The Rate and Modifier are for Kate's RNCS credential which is the greater of her two Credentialed Rates.
- The 07/16/2021 Charge is for \$134.59 with an AJ Staff Modifier. The Rate for both of Joe's credentials are the same, therefore the Acorn
 chose one and reported just the associated Staff Modifier.

Example 2 - Two Credential Modifiers are Reported

The following service is provided by a staff with the PCNS credential.

Start Da 09/02/2			nd Date 9/02/2022	Client 290134 Clie × ▼	Staff Select Staff	Supervisor Select Supervis•	Defined Filter Select Defined F. x	Status	× •	SEARCH
🗸 mar	K READY	🔋 DEI	LETE						V BUL	K ACTIONS
	Status		Date		Client		Staff	Service Code	Program	
	Ready		09/02/2022 2:00 PM	90 min	290134 Client, Newte	st	1095 Staff, PCNS	PSYCHEVAL	CSP	0

The Rates defined for this Service Definition and Payer are as follows.

D-ADLT (MEDICAID-AD	LT)						NEW VERSION
	Payer R	ates *					
Credential		Base Rate *	Expected Rate *	Start Date	End Date		
MD - Medical Doctor	× •	\$ 606.00	\$ 294.35			I.	
PCNS - Psychiatric Cli	nical Nurse S × 🔻	\$ 606.00	\$ 250.20			I.	
+ ADD PAYER RATE							
Billing Codes							
Billing Code *							
CPT: 90792			× -				
Revenue Code	Exclude	Billing Code and	Modifiers				
Value Code	Value Code Am	ount					
	Durandur						

	Staff Modifiers				
Credential *			Modifier *	Position *	
PCNS - Psychiatric Clini	cal Nurse Specialist	× •	TF	1	
PCNS - Psychiatric Clini	cal Nurse Specialist	× -	TD	2	
+ ADD STAFF MODIFIE	R				

When the Create Charges job is run from *Fiscal Overview > Unprocessed Services > Create*, the Acorn creates the charge using the rate for the PCNS credential, *\$250.20* and attaches the two Staff Modifiers for the PCNS credential, *TF* and *TD*. These modifiers maintain the *Position* order as defined on the Rates screen.

Unprocessed Services » Create Cha	Unprocessed Services » Create Charges							×		
CREATE HISTORY ERRORS										
← Job Details - 09/22/20	22 he	eather.sherwo	od - PCNS Sta	ff						
Start Date		Service Date	Client	Duration/Units	Payer	Procedure Code	Pilled Units	Charge	± DC Balance	WNLOAD CSV
		Service Date	Client	Duration/onits	Payer	Procedure code	billed offics	charge	balance	wiessage
End Date		09/02/2022	290134 Client,	90 min	MEDICAID-ADLT	90792 - TF, TD	1	\$ 606.00	\$ 250.20	

After the Create Charges job is finalized, the Active Charge can be included in a Fiscal Overview > Unbilled Charges > Creates Bills job, following the typical Fiscal Overview billing process.

Bug Fixes

Ticket Number	Case Number	Description
EV-3695	12576	An issue was reported where the Acorn did not always return the correct modifier, and in some cases, returned a modifier when there should not have been one. The issues were corrected and now the Acorn correctly reports the staff modifier associated with the highest (credentialed) rate, or no modifier if the highest rate does not have a modifier associated with it.